

- EDUCATION** *Doctor of Philosophy, Candidate*
University of Pittsburgh, Pittsburgh, PA, *expected June 2021*
- Master of Social Work*
University of Pittsburgh, Pittsburgh, PA, 2015
- Bachelor of Arts, English Literature*
Bachelor of Science, Political Science
Konkuk University, Seoul, Korea, June 2009
- Exchange Student
North Dakota State University, Fargo, ND, August 2006-April 2007
- RESEARCH INTERESTS** Poverty, individual and family well-being, low-wage workers, material hardship, work-family interaction, and retirement
- TEACHING INTERESTS** Foundation courses, research and statistical courses, social welfare policy, and international social work
- PEER-REVIEWED PUBLICATIONS** **Woo, J.**, Ballentine, K., Shook, J., Engel, R., & Goodkind, S. (In press). Relationships among material hardships, perceived stress, and health among low-wage hospital workers. *Health and Social Work*.
- Woo, J.** & Choi, H. (In press). What role do different types of social support play in life satisfaction among Korean older adults in retirement? *Innovation in Aging*.
- Ballentine, K. L. & **Woo, J.** (In press). A structural equation model of emotional labor, work-home interaction, and well-being. *Social Work Research*.
- Min, H., **Woo, J.**, & Seo, J. (2017). Explanatory study on vitalizing soldiers' social contribution and talent donation activities. *The Quarterly Journal of Defense Policy Studies*, 117, 171-195.
- Min, H. & **Woo, J.** (2016). A study on changing criteria for basic property value deduction in the Basic Pension and the National Basic Livelihood Security to address regional inequity-Focus on the Gyeonggi Province. *The Journal of Gyeonggi Research Institute*, 18(61).
- BOOK CHAPTERS** Lee, D. H., & **Woo, J.** (Forthcoming). Factors to mental health service utilization among Korean Americans. In Yoon, A (Eds.), *Understanding Korean Americans' Mental Health: A Guide to Culturally Competent Practices, Program Developments, and Policies*. Lexington Books.
- PUBLICATIONS UNDER REVIEW** **Woo, J.**, Choi, H., & Engel, R. (Under review). Economic stress and life satisfaction in retirement among Korean older adults: The roles of different types of social support. *Journal of Gerontological Social Work*.
- Woo, J.**, Shook, J., Goodkind, S., Ballentine, K., Engel, R., Kim, S., Wexler, S., & Petracchi, H. (Under review). Does it help? The effects of wage increases on low-wage hospital workers. *Journal of Sociology and Social Welfare*.

Engel, R.J., Wexler, S., Kim, S., Shook, J., **Woo, J.**, Ballentine, K.L., Goodkind, S., & Petracchi, H. (Revise and resubmit). When is enough income really enough? Differences in material hardships by a living wage threshold. *Journal of the Society for Social Work and Research*.

NON-REFEREED PUBLICATIONS

Woo, J., Shook, J., Ballentine, K., Kim, S., Goodkind, S., Engel, R., Petracchi, H., & Wexler, S. (April, 2020). *Raising wages of low wage Workers: Does it help?* Pittsburgh Wage Study Research Brief.

Woo, J., Shook, J., Ballentine, K., Kim, S., Goodkind, S., Engel, R., Petracchi, H., & Wexler, S. (April, 2020). *Public transit helps essential hospital workers get to work*. Pittsburgh Wage Study Research Brief.

Engel, R., Wexler, S., Kim, S., Tabachnick, M., Ballentine, K., **Woo, J.**, Goodkind, J., Petracchi, H., & Shook, J. (March, 2020). *Can healthcare workers' family incomes support their families?* Pittsburgh Wage Study Research Brief.

Ballentine, L., Goodkind, S., Waton, A., Wexler, S., **Woo, J.**, Kim, S., Shook, J., Engel, R., & Petracchi, H. (February, 2020). *"Without us the hospitals wouldn't stay open": Essential contributions of service workers*. Pittsburgh Wage Study Research Brief.

Kim, S., **Woo, J.**, Shook, J., Ballentine, K., Goodkind, J., Engel, R., & Wexler, S. (January, 2020). *Is \$15 enough? understanding the struggles of low wage workers*. Pittsburgh Wage Study Research Brief.

Shook, J., Engel, R., Goodkind, S., Ballentine, K., Linardi, S., Wexler, S., Petracchi, H., Bialick, L., **Woo, J.**, Jacobson, D., & Fusco, R. (2017). *Research brief: Pittsburgh Wage Study preliminary findings*.

WORKS IN PROGRESS

Woo, J., Ballentine, K., Shook, J., Engel, R., & Goodkind, S. (in preparation). A path model of material hardships, perceived stress, and health among low-wage security guards.

Woo, J., Ballentine, K., Shook, J., Engel, R., & Goodkind, S. (in preparation). Public vs. private: Do strategies to make ends meet moderate the relationship between financial insecurity and stress?

Woo, J., Ballentine, K., Shook, J., Engel, R., & Goodkind, S. (in preparation). A latent class analysis examining hardship experiences among low-wage essential workers.

WORK EXPERIENCE

Project Coordinator August 2019-Present
School of Social Work, University of Pittsburgh, Pittsburgh, PA
Collaborate with members of an interdisciplinary Pittsburgh Wage Study team. Develop and implement surveys. Pay survey respondents. Perform data cleaning and analysis, using advanced statistical methods. Contribute to manuscripts, conference presentations, and research briefs. Primarily work with quantitative data, but also engage in qualitative research by developing interview guides, coding interview transcripts, and analyzing qualitative data.

Graduate Student Assistant August 2017-July 2019
School of Social Work, University of Pittsburgh, Pittsburgh, PA
Developed and implemented surveys for the Pittsburgh Wage Study. Performed quantitative survey data cleaning and analysis, using descriptive statistical methods. Contributed to conference presentations and research briefs.

Research Practitioner & Policy Advocate April 2016-June 2017
Gyeonggi Welfare Foundation, Suwon, Korea
Participated in various research projects related to poverty, low-income households, employment assistance, and social work service delivery systems. Developed and implemented surveys. Analyzed survey data. Contributed to research reports and organizational newsletters.

Program Manager May 2015-January 2016
Eastern Social Hands, Inc., Angeles City, Philippines
Designed, implemented, and evaluated a wide range of projects, including after-school services, self-help meetings and activities for single parents and multicultural families, a community day care center remodeling project, free meal services, and a job training project.

MSW Intern September 2014-April 2015
A Second Chance, Inc., Pittsburgh, PA
Recognized as a national kinship model, A Second Chance, Inc. provides services catering specifically to kinship families and serves primarily African American children and families. Wrote family and child profiles. Provided child preparation services including the development of a written plan outlining the preparation activities conducted through a minimum of 10 meetings with the child.

MSW Intern October 2013-August 2014
Northern Area Multi-Service Center, Pittsburgh, PA
Helped set up housing and secured food and clothing for clients. Scheduled medical appointments and took clients to hospital. Helped clients obtain state IDs and social security cards and secure public benefits. Helped clients apply for jobs upon request.

Production Associate April 2013-September 2013
Side-by-Side Documentary Project
The Side-by-Side documentary film is about stories told by adult Korean adoptees around the world and adults residing in Korea, who grew up unadopted in orphanages and foster homes. Translated for the filmmaker's meetings with orphanage directors and interview guides. Recruited unadopted adults to be interviewed.

**TEACHING
EXPERIENCE**

Teaching Fellow Expected Spring 2021
School of Social Work, University of Pittsburgh, Pittsburgh, PA
Expected to serve as teacher of record for 3-hour MSW/BASW course on the Foundations of Social Work Research.

Teaching Assistant Fall 2020
School of Social Work, University of Pittsburgh, Pittsburgh, PA
Provide student support to 16 BASW students in Practicum Seminar and Lab Part I. Develop online class materials. Grade assignments. Conduct virtual field visits.

Teaching Assistant Spring 2020
School of Social Work, University of Pittsburgh, Pittsburgh, PA
Provided student support to 28 MSW students in Generalist Social Work Research. Held individual study sessions. Developed weekly class materials. Graded assignments, midterm and final exams.

Teaching Assistant Fall 2019
School of Social Work, University of Pittsburgh, Pittsburgh, PA
Provided student support to 130 MSW students in Social Welfare. Held weekly study sessions. Lectured on the historical context and evolution of the social work profession. Developed midterm and final exams questions. Graded assignments.

**REFEREED
PRESENTATIONS**

Ballentine, K., **Woo, J.**, & Goodkind, S. (2021, January). A qualitative study of work-family conflict among low-wage parents: The role of workplace climate. *Parental employment conditions and family wellbeing* [Symposium]. Society for Social Work and Research 25th Annual Meeting.

Woo, J., Ballentine, K., Kim, S., Shook, J., Goodkind, S., Engel, R., Wexler, S., & Petracchi, H. (2021, January). Public vs. private: Do strategies to make ends meet moderate the relationship between financial insecurity and stress? [Poster presentation]. Society for Social Work and Research 25th Annual Meeting.

Woo, J. & Choi, H. (2020, November). *What role do different types of social support play in life satisfaction among Korean older adults in retirement?* [Paper presentation]. Gerontological Society of America 75th Annual Scientific Meeting.

Woo, J., Ballentine, K., Engel, R., Shook, J., & Goodkind, S. (2020, November). *Relationships among material hardships, perceived stress, and health among low-wage workers* [Paper presentation]. CSWE 66th Annual Program Meeting.

Woo, J. & Choi, H. (2020, November). *Pre-retirees' financial profiles, retirement savings, and well-being in retirement: A path analysis* [Poster presentation]. CSWE 66th Annual Program Meeting.

Woo, J. & Ballentine, K. (2020). *More money? More problems? Good jobs do not prevent workers' stress from spilling over to their health* [Paper presentation]. Work Family Research Network 5th Conference.

Ballentine, K. & **Woo, J.** (2020). A qualitative study of work-family interaction among low-income hospital workers with a "high road" employer. In Henly J. R. (Chair), *Bringing new perspectives to the understanding of work hour interferences with family life* [Symposium]. Work Family Research Network 5th Conference.

Ballentine, K. & **Woo, J.** (2020, January). *Using structural equation modeling to understand the pathway between work-home interaction and well-being among social worker* [Paper presentation]. Society for Social Work and Research 24th Annual Meeting, Washington, DC.

Woo, J., Shook, J., & Goodkind, S. (2020, January). *Low-wage workers' perceptions of their union: variation within unionized workers* [Poster presentation]. Society for Social Work and Research 24th Annual Meeting, Washington, DC.

Kim, S., **Woo, J.**, Shook, J., Ballentine, K., Goodkind, S., Engel, R., & Wexler, S. (2020, January). *Is \$15 enough?: Understanding the struggles of low wage workers* [Paper presentation]. Society for Social Work and Research 24th Annual Meeting, Washington, DC.

Shook, J., Goodkind, S., Engel, R., Petracchi, H., Wexler, S., Ballentine, K., & **Woo, J.** (2019, January). *Raising wages of low wage workers: Does it help?* [Paper presentation]. Society for Social Work and Research 23rd Annual Meeting, San Francisco, CA.

**AWARDS AND
HONORS**

Outstanding Dissertation Proposal Award, Korean American Social Work Educators Association, November 2020

Barbara Shore Doctoral Dissertation Award, University of Pittsburgh, October 2020

Achievement in Pedagogy Badge, University of Pittsburgh Center for Teaching and Learning, December 2018

Fulbright Scholarship, U.S. Department of State, August 2013-April 2015

Betty S. Hepner Scholarship, University of Pittsburgh, August 2013-April 2015

Merit Scholarship, Konkuk University, September 2005, March 2006, March 2008

SERVICE

International Student Representative

2020-2021

Doctoral Student Organization (DSO), University of Pittsburgh

Encourage participation of international students within the DSO. Promote the academic and professional interests of international students within the DSO and School of Social Work administration. Organize activities for international students.

Volunteer

March 2005-July 2013

Holt Children's Services, Inc., Seoul, Korea

Provided guiding services to Korean adoptees or/and adoptive parents in Korea. Translated for reunions and letters written by adoptees and birth families. Took Korean adoptees to places that are part of their past.

**PROFESSIONAL
MEMBERSHIPS**

Society for Social Work Research

Work-Family Researchers Network

Gerontological Society of America

Council on Social Work Education