Where to Call
Directory of Mental Health & Drug and Alcohol Services

Get the most current phone numbers and addresses on our website:

Information in this booklet is current as of July 2021.
Visit http://pa211sw.org for a searchable, comprehensive listing of services in Allegheny County.
The DHS Office of Behavioral Health (OBH) contracts with and monitors approximately 109 community-based agencies, which provide an array of services designed to meet the mental health and substance abuse services needs of County residents. OBH contracts with Community Care Behavioral Health and Allegheny HealthChoices, Inc. for operation and oversight of Medicaid Behavioral Health Managed Care Services.

One Smithfield Street, Third Floor
Pittsburgh, PA 15222
Telephone: 412-350-4456
TTY/TTD: 412-350-3467
www.alleghenycounty.us/dhs/obh

Community Care Behavioral Health (Community Care) is the nonprofit behavioral health managed care organization (BH-MCO) for Allegheny County. Community Care was created to support Pennsylvania’s mandatory managed care program for Medicaid recipients, called HealthChoices.
When you or a family member need help right away with a mental health, substance use or human services crisis, Allegheny County has people and services to help. There are a number of resources you can access, including 24/7 mental health crisis hotlines and services, 24/7 substance use hotlines and services, suicide hotlines, peer warmlines, abuse and neglect hotlines, and housing and human service connectors.

**24/7 RESOURCES FOR CRISIS SUPPORT**

If you or a loved one is experiencing a mental health crisis or is in emotional distress, call resolve at 1-888-796-8226.

Contact resolve Crisis Services, available by telephone, text, mobile and walk-in crisis services. All services are available 24 hours a day/7 days a week/365 days a year. resolve is provided at no cost to all Allegheny County residents regardless of insurance coverage. When you call or visit resolve, you can talk to someone and get help with feelings of depression, emotional distress, stress, being overwhelmed or lonely, as well as with struggles related to substance use.

- **Call** 1-888-7YOU CAN (1-888-796-8226) to talk with someone on the phone, and if needed, a mobile team can be sent to your location.
- **Text** “PA” to 741741 to reach a crisis counselor.
- **Visit** the Walk-in Center located at 333 North Braddock Avenue, Pittsburgh, PA 15208.

If you want support, information or treatment for an alcohol or drug use-related challenge, call Pathway to Care and Recovery at 412-325-7550.

Contact Pathway to Care and Recovery for immediate information, support and help. Pathway to Care and Recovery offers these services at no cost to Allegheny County families, loved ones and individuals age 14 and up, with challenges or needs related to alcohol and/or other drugs and substances.

- **Call** 24/7/365 at 412-325-7550 to get connected. You can talk to someone on the phone, and if needed, a mobile team can be sent to your location.
Visit the Walk-In Center at 326 Third Avenue, Pittsburgh, PA 15222.

You can also call the state substance use hotline, PA Get Help Now at 1-800-662-4357. Call takers at the PA Get Help Now hotline can help you find a treatment provider or funding for substance use treatment.

**If you or a loved one is considering suicide, there is always help. You are not alone.**

To talk to someone right now, call:

- The National Suicide Prevention Lifeline at 1-800-273-TALK (8255)
- The Transgender Suicide Lifeline at 1-877-565-8860
- The Trevor Lifeline for LGBTQ support
  - Call 1-866-488-7386
  - Chat on their website
  - Text START to 678678

**OTHER RESOURCES FOR EMOTIONAL SUPPORT**

If you want to talk to someone who’s “been there,” you can:

- Call the Allegheny County Peer Support Warmline at 1-866-661-9276 between 9 a.m. and 1 a.m. The Allegheny County Peer Support line can help individuals with mental health or substance use concerns that are not at a crisis level. When you call the Warmline, you can talk to someone who truly understands your struggle and you can help you get assistance in locating a resource to meet your needs. Visit their website at http://www.peer-support.org/?page_id=22.

- Call the NAMI HelpLine at 800-950-6264 (NAMI), Monday-Friday between 10 a.m. and 8 p.m.; text NAMI to 741741 to receive 24/7 support, or chat with a peer online. The NAMI Helpline is a free, nationwide peer-support service providing information, resource referrals and support to people living with a mental health condition, their family members and caregivers, mental health providers and the public. Visit their website at www.nami.org/help.
If you are emotionally distressed after experiencing a natural or human disaster

Call or text SAMHSA’s 24/7 Disaster Distress Helpline at 1-800-985-5990. The Disaster Distress Helpline provides 24/7/365 crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters including tornados, hurricanes, floods, wildfires, earthquakes, drought, incidents of mass violence, the COVID pandemic, community unrest and other traumatic events. Visit their website at https://www.samhsa.gov/find-help/disaster-distress-helpline.

If you or a loved one are the victim of a crime

Call the Center for Victim’s 24/7 Hotline at 866-644-2882. Center for Victims provides 24/7 support, information and responds to the emergency needs of crime victims and witnesses, their families or friends, law enforcement, hospitals, social workers or mental health professionals.

If you are a parent and are having a hard time with your child

Call the Allegheny Family Network Parent Support at 1-888-273-2361 between Monday and Friday, 9:00am-4:30pm. When you call, you can talk to trained and experience Family Support Partners who have personal experience raising a child with behavioral issues. They can help connect to and navigate services and provide emotional support. Visit their website at https://www.alleghenyfamilynetwork.org.

If you are homeless, at risk of becoming homeless, or are in need of shelter for any reason, including domestic violence

Call Allegheny Link at 866-730-2368. Allegheny Link can help Allegheny County residents who are at risk of or who are currently experiencing homelessness find stable housing. Visit their website at https://www.alleghenycounty.us/Human-Services/Programs-Services/Basic-Needs/Housing-and-Homeless/Homeless-Services.aspx.
If you are without heat, or are at risk of being without heat, in your home.

Call LIHEAP Crisis at 412-770-3677. LIHEAP Crisis can make a one-time payment to fix the problem. Learn more about utility assistance at their website at https://www.alleghenycounty.us/Human-Services/Programs-Services/Basic-Needs/Utility-Assistance.aspx.

If you feel someone is a danger to themselves or to others due to a mental health condition

To learn more or request authorization for involuntary emergency examination and treatment (302 process), call Information, Referral and Emergency Services (IRES) at 412-350-4456 for information or guidance regarding the 302 process. You can also learn more about the 302 process at this webpage: https://www.alleghenycounty.us/Human-Services/Programs-Services/Disabilities/Mental-Health/Involuntary-Commitment.aspx.

If you suspect abuse or neglect of a child or adult:

• Under 18 years of age: Call the 24/7 Child Abuse Hotline at 1-800-932-0313 or 412-473-2000 to share your concerns about the well-being of a person under the age of 18. Learn more at this website: https://www.alleghenycounty.us/Human-Services/About/Contact/Child-Abuse.aspx.

• An adult between the ages of 18 and 60 years with a physical, intellectual, or mental health disability (including self-neglect): Call the 24/7 Adult Protective Services line at 1-800-490-8505. Learn more at this website: https://www.alleghenycounty.us/Human-Services/About/Contact/Abuse-of-Adult-with-a-Disability.aspx.

• An adult 60 years of age and older (including self-neglect), call the 24/7 Older Adult Protective Services at 412-350-6905 or 1-800-344-4319 (local) or 1-800-490-8505 (statewide hotline). Learn more at this website: https://www.alleghenycounty.us/Human-Services/About/Contact/Older-Adult-Abuse.aspx.
<table>
<thead>
<tr>
<th>CONTENTS</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone Numbers for Allegheny County DHS</td>
<td>2</td>
</tr>
<tr>
<td>Behavioral Health Emergencies</td>
<td>3</td>
</tr>
<tr>
<td>Designated Facilities for Emergency Psychiatric Examinitions</td>
<td>5</td>
</tr>
<tr>
<td>Emergency Shelter Providers</td>
<td>7</td>
</tr>
<tr>
<td>Early Intervention Services</td>
<td>11</td>
</tr>
<tr>
<td>Drug and Alcohol Service Providers</td>
<td>12</td>
</tr>
<tr>
<td>Mental Health Services/Providers</td>
<td>32</td>
</tr>
<tr>
<td>Community-Based Services (Service Coordination)</td>
<td>38</td>
</tr>
<tr>
<td>Additional Community-Based Services</td>
<td>39</td>
</tr>
<tr>
<td>Advocacy &amp; Recovery Services</td>
<td>50</td>
</tr>
<tr>
<td>Mental Health Service Descriptions</td>
<td>53</td>
</tr>
</tbody>
</table>
PHONE NUMBERS FOR ALLEGHENY COUNTY DHS

Department of Human Services
412-350-5701
TDD: 412-473-2017

Area Agency on Aging
412-350-5460

Office of Behavioral Health
412-350-4456

Office of Children, Youth and Families
412-350-5701

Office of Community Services
412-350-6611

Office of Developmental Supports
412-253-1399

Allegheny Link to Aging and Disability Resources
1-866-730-2368
TTY: 412-350-5205

Director’s Action Line (DAL)
1-800-862-6783

Persons on Medical Assistance (HealthChoices) or those who are uninsured or under insured who need information on drug and alcohol and mental health services should contact:

Community Care Behavioral Health
339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222
1-800-553-7499 or 412-454-2120
BEHAVIORAL HEALTH EMERGENCIES

In case of a mental health emergency, resolve Crisis Network.

**resolve Crisis Services**  
333 N. Braddock Avenue  
Pittsburgh, PA 15208  
1-888-7-YOU-CAN (1-888-796-8226)

**CACTIS Program**  
(Child and Adolescent Chronic-Disorders Treatment Intervention Services)  
412-864-5065

CACTIS runs under the umbrella of resolve Crisis Services but is for children and teens awaiting treatment.

Around-the-clock telephone, mobile, walk-in and residential crisis intervention services are available for all Allegheny County residents – children, adolescents, adults and older adults. Insurance coverage is **not** required.

Callers are put in touch with professional mental health and addictions counselors to receive immediate, confidential crisis counseling, emergency support, and/or be referred to someone for ongoing help. In addition, a mobile crisis team that can travel to the site of the crisis is available 24 hours a day, 7 days a week. Specialized teams are available for child, adolescent and family interventions. Walk-in services and short-term overnight services are also available. In addition, an after-hours drug and alcohol engagement center is available for individuals who experience a crisis involving substance use. Individuals will receive immediate assessment, support, education, and referrals to drug and alcohol services.

resolve is made possible through the partnership of Allegheny County and the Western Psychiatric Institute and Clinic of the University of Pittsburgh Medical Center (UPMC).
Allegheny County Information, Referral and Emergency Services (IRES)
OBHInformationRequest@AlleghenyCounty.US
(412) 350-4456

The number answers 24 hours a day, 7 days a week and puts callers in touch with an Allegheny County delegate who can provide information, find someone to provide ongoing help, or help arrange involuntary examination and treatment when needed. All involuntary commitments must be authorized/approved by IRES, a physician or the police.

Substance Abuse and Mental Health Services Administration, U.S. Dept. of Health and Human Services (SAMHSA)
www.samhsa.gov/find-help/national-helpline
National Suicide Prevention Hotline
1-800-273-TALK (8255)

Veterans Crisis Line
www.veteranscrisisline.net
1-800-273-8255, press 1 or text 838255
DESIGNATED FACILITIES FOR EMERGENCY PSYCHIATRIC EXAMINATIONS

If you are unable to get to one of the following facilities, you can go to any local emergency room and they will be able to assist you.

Allegheny Valley Hospital
1301 Carlisle Street-Floors 2E & 2F, Natrona Heights, PA 15065
Information: 724-224-5100
Emergency Room: 724-226-7036
Psychiatric Unit: 724-226-7230 (Adults), 724-226-7150 (Geriatrics)

Forbes Regional Hospital
2570 Haymaker Road-7 North, Monroeville, PA 15146
Information: 412-858-2000
Emergency Room: 412-858-2321
Psychiatric Unit: 412-858-2670

Jefferson Hospital
565 Coal Valley Road-3 Southwest, Pittsburgh, PA 15236
Information: 412-469-5000
Emergency Room: 412-469-5800
Psychiatric Unit: 412-469-5280

Heritage Valley Kennedy
25 Heckel Road, McKees Rocks, PA 15136
Information: 412-777-6161
Emergency Room: 412-777-6241
Psychiatric Unit: 412-777-6420

St. Clair Memorial Hospital
1000 Bower Hill Road, 4th Floor, Pittsburgh, PA 15243
Information: 412-942-4800
Emergency Room: 412-942-2734
Voicemail: 412-942-2733
Psychiatric Unit: 412-942-4800
**UPMC McKeesport**
1500 Fifth Avenue, McKeesport, PA 15132
Information: 412-664-2000
Emergency Room: 412-644-2121
Psychiatric Unit: 412-664-2098

**UPMC Western Psychiatric Hospital (WPH)**
3811 O’Hara Street, Pittsburgh, PA 15213
Information: 412-624-2100
PES - Psychiatric Emergency Services direct-dial: 412-647-9380

**Veterans Administration (VA) Medical Center**
University Drive C, Pittsburgh, PA 15213
Information: 412-688-6000
Emergency: 412-360-6322
Psychiatric Unit: 412-360-6600
EMERGENCY SHELTER PROVIDERS

** If you are currently homeless or about to become homeless and are looking for shelter or a housing program, you may also call Allegheny Link at 1-866-730-2368.

** Availability is limited and details may change for the following facilities. Please check with provider for the most up-to-date information.

** Alle-Kiski Hope Center
www.akhopecenter.org
P.O. Box 67, Tarentum, PA 15084
724-224-1100
Population served: women and women with children

** Auberle
www.auberle.org
1101 Hartman Street
McKeesport, PA 15132
412-673-5800
Population served: children/adolescents and adults

** Bethlehem Haven (Miryam’s)
www.bethlehemhaven.org
Population served: women

** Fifth Avenue Commons
https://bethlehemhaven.org/housing-programs/
905 Watson Street
Pittsburgh, PA 15219
412-391-1348
Population served: Single women

** Additional services provided: transitional housing and permanent supportive housing, mental health and medical clinic, professional development classes, drop-in center, and drug and alcohol services for women through POWER satellite office. Shelter admission begins at 3:30 p.m.; dinner is at 7:00 p.m.
East End Cooperative Ministries
www.eecm.org
6140 Penn Circle North
Pittsburgh, PA 15206
412-361-5549
Population served: Adult men ages 18 years and older

Family Links Downtown Outreach Shelter
www.familylinks.org
1601 Fifth Avenue, Pittsburgh, PA 15219
412-471-6160
Population served: Youth under 21 years

Light of Life Ministries
www.lightoflife.org
10 East North Avenue, Pittsburgh, PA 15212
412-258-6100
Population served: men only overnight shelter. Bed sign up 4:00 p.m. to 4:30 p.m.

** Additional services provided: Food service for ALL who are hungry—men, women, children—breakfast 8:00 a.m. and dinner 5:00 p.m.

ORR Compassionate Care Center
www.pghpresbytery.org/mission_agencies/miss_files/orrCompassion.html
6023 Harvard Street, Pittsburgh, PA 15206
412-362-3550 or 412-345-7135
Population served: Single men and women ages 18 years and older, but population is mostly older adults

** Additional services provided: 24-hour non-medical respite due to being unable to return to prior housing situation and in need of supportive place to recuperate after being discharged from a hospital.

** Referral from a community agency required
Pleasant Valley Shelter/Northside Common Ministries
www.northsidecommonministries.org/programs.html
1601 Brighton Road, Pittsburgh, PA 15212
Administration: 412-323-1163
Shelter: 412-321-4272
Population served: single men

Salvation Army
www.easternusa.salvationarmy.org
700 Bell Avenue, Carnegie, PA 15106
412-446-1500
Population served: single women, women or men with children, and youth (18 to 21 years)

Salvation Army/Northside Corp.
www.easternusa.salvationarmy.org
100 West North Avenue, Pittsburgh, PA 15212
412-321-0290
Population served: single, adult men and women
Services provided: Day shelter, breakfast and lunch options. Please contact for details.

Women’s Center and Shelter
www.wcspittsburgh.org
Pittsburgh, PA 15224
412-687-8017
Population served: female victims of domestic violence with or without children

Additional services provided: 24-hour hotline, support groups, legal advocacy

Womanspace East, Inc.
www.wseinc.org/service
Pittsburgh, PA 15219
412-765-2661
Population served: Single women, women with children, intact families
Hours: 24 hours a day, 7 days a week
Womansplace, Inc.
www.womansplace.org
McKeesport, PA 15134
412-678-4616
Population served: female victims of domestic violence and their children

Wood Street Commons Shelter
https://chscorp.org/program/shelter-program-wood-street-commons
301 Third Avenue, Pittsburgh, PA 15222
412-246-1600
Population served: single men and women ages 18 years and over
Additional services provided: service coordination, free meals, and transportation assistance as well as counseling for mental health and drug and alcohol concerns
Applications accepted M-T-W between 9 a.m. and 10 a.m.

YMCA of McKeesport
www.ymca.net/maps/profile.aspx?assn=5697
523 Sinclair Street, McKeesport, PA 15132
412-664-9168
Population served: single men, women and youth (18 to 21 years)
EARLY INTERVENTION SERVICES

Infants and toddlers under three years old who are experiencing a developmental delay or may be at risk of a developmental delay are eligible for a developmental evaluation at no cost to families. Early Intervention assessments, evaluations and services begin with The Alliance for Infants and Toddlers.

**Alliance for Infants and Toddlers**

[www.afit.org](http://www.afit.org)

2801 Custer Avenue, Pittsburgh, PA 15227

412-885-6000

Population served: families with children birth to age three years, experiencing or at-risk for developing a developmental delay

Services provided: service coordination, linkage to evaluations, linkage to developmental services including occupational therapy, physical therapy, speech therapy, hearing, vision, social work, special instruction, nutrition

Children aged three years to five-years-old may be eligible for Preschool Early Intervention services.

- If you live within the City of Pittsburgh, please call Pittsburgh Public School District at 412-529-4000 to schedule a screening for your child.
- If you live within Allegheny County but outside the City of Pittsburgh, please call the Allegheny Intermediate Unit at 412-394-5904 to schedule a screening for your child.

Parents and caregivers who have questions about their child’s development or need assistance locating Early Intervention resources across Pennsylvania may also contact the CONNECT Helpline at 1-800-692-7288 or help@connectpa.net.
Allegeny County Department of Human Services
Office of Behavioral Health
Bureau of Drug & Alcohol Services
One Smithfield Street, Pittsburgh, PA 15222
412-350-3328
Hours: Weekdays, 8:30 a.m. - 4:30 p.m.
Population served: residents of Allegheny County who are uninsured or under-insured
Services provided: Information and referral only

DRUG AND ALCOHOL SERVICE PROVIDERS

Certified Assessment Centers

Provides Allegheny County residents to be seen within 48hrs or less; completes Level of Care Assessment (LOCA); barriers and non-treatment needs are identified, and referral(s) made; individuals receive follow-up calls to assure treatment admission and engagement; resources provided if admittance into treatment is delayed.

Jade Wellness Monroeville
4105 Monroeville Boulevard, Monroeville, PA 15146
412-380-0100
adult men & women

Pathway to Care and Recovery
326 Third Ave, Pittsburgh, PA 15222
(Call or Walk In 24/7)
412-325-7550
information, peer support, education, mobile response team, coordinate linkage to treatment services
adult men & women, adolescents 14+
POWER
907 West Street, 2nd floor, Pittsburgh, PA 15221
412-243-7535
See description above
Adult Men & Women

Pyramid Healthcare Pittsburgh
1401 Forbes Ave, Suite 200, Pittsburgh, PA 15219
412-481-1922 See description above
Adult Men & Women

White Deer Run Cove Forge
2500 Jane Street, Pittsburgh, PA 15203
412-431-3363
See description above
Adult Men & Women

Outpatient Treatment Providers:
Pennsylvania Licensed Clinical Substance Use Disorder (SUD)
Treatment Services: Screening, Assessments, Outpatient, Intensive Outpatient, Partial Hospitalization (Adult & Adolescent)

Chartiers Center
437 Railroad Street, Bridgeville, PA 15017
412-221-3302
Outpatient, Intensive Outpatient
Adult Men & Women

Familylinks, Inc.
250 Shady Avenue, Pittsburgh, PA 15206
412-661-1800
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women, Adolescents

Familylinks, Inc.
2644 Banksville Road, Pittsburgh, PA 15216
412-661-1800
Outpatient, Intensive Outpatient
adult men & women, adolescents
Gateway Rehabilitation Center Allegheny Valley
1360 Old Freeport Road, Pittsburgh, PA 15238
412-936-7077
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women, Adolescents

Gateway Rehabilitation Center Greensburg
212 Outlet Way, Suite 1, Greensburg, PA 15601
724-853-7300
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women, Adolescents

Gateway Rehabilitation Center Greentree
1016 Greentree Road, Pittsburgh, PA 15220
412-928-5940
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women, Adolescents

Gateway Rehabilitation Center North Hills
105 Bradford Road, Suite 100, Wexford, PA 15090
724-776-4844
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women, Adolescents

Gateway Rehabilitation Center Squirrel Hill
5816-18 Forbes Avenue, Pittsburgh, PA 15217
412-697-0928
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women

Greenbriar Treatment Center New Kensington
701 Fourth Avenue, 2nd Floor, New Kensington, PA 15068
724-339-7180
Outpatient, Partial Hospitalization
Adult Men & Women
Greenbriar Treatment Center North Strabane
1840 Washington Road, Route 19, Washington, PA 15301
724-916-0192
Partial Hospitalization
Adult Men & Women

Greenbriar Treatment Center Robinson
4955 Steubenville Pike, Twin Towers, Suite 365, Pittsburgh, PA 15205
412-788-6292
Outpatient, Partial Hospitalization
Adult Men & Women

Greenbriar Treatment Center Monroeville
400 Penn Center Boulevard, Building 4, Suite 707, Pittsburgh, PA 15235
412-829-2103
Outpatient, Partial Hospitalization
Adult Men & Women

Greenbriar Treatment Center Pittsburgh
1928½ Murray Avenue, Pittsburgh, PA 15217
412-421-4311
Outpatient, Partial Hospitalization
Adult Men & Women

Greenbriar Treatment Center South Hills
101 Towne Square Way, Suite 221, Brentwood, PA 15227
412-885-7180
Outpatient, Partial Hospitalization
Adult Men & Women

Greenbriar Treatment Center Wexford
6200 Brooktree Road, Suite 210, Wexford, PA 15090
724-934-8435
Outpatient, Partial Hospitalization
Adult Men & Women
Holy Family Institute (SHORES)
8235 Ohio River Boulevard, Pittsburgh, PA 15202
412-766-9020
Outpatient
Adult Men & Women, Adolescents

Jade Wellness Monroeville
4105 Monroeville Boulevard, Monroeville, PA 15146
412-380-0100
Outpatient, Intensive Outpatient Adult Suboxone & Vivitrol
Men & Women, Adult Pregnant Women

Jade Wellness Southside
809 Bingham Street, Pittsburgh, PA 15203
412-380-0100
Outpatient, Intensive Outpatient Adult Suboxone & Vivitrol
Men & Women, Adult Pregnant Women

Jade Wellness Wexford
101 N. Meadows Drive, Ste. 234, Wexford, PA 15090
412-380-0100
Outpatient, Intensive Outpatient Adult Suboxone & Vivitrol
Men & Women, Adult Pregnant Women

Pittsburgh Mercy South 9th Street
330 South 9th Street, Pittsburgh, PA 15203
412-488-4040
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women

Pittsburgh Mercy East Commons
412 East Commons, Pittsburgh, PA 15212
412-323-4500
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women
**Persad Center, Inc.**
5301 Butler Street, Pittsburgh, PA 15201
412-441-9786
Outpatient
Adult Men & Women

**Positive Recovery Solutions**
378 West Chestnut Street, Suite 103, Washington, PA 15301
412-660-7064
Mobile Vivitrol Services Adult Men & Women, Adult Pregnant Women

**POWER**
907 West Street, 2nd floor, Pittsburgh, PA 15221
412-243-7535
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women

**Pyramid Healthcare – Pittsburgh**
1401 Forbes Avenue, Suite 200, Pittsburgh, PA 15219
412-481-1922
Outpatient, Intensive Outpatient, Partial Hospitalization Suboxone
Adult Men & Women, Adult Pregnant Women

**Renewal Treatment, Inc.**
704 Second Avenue, Pittsburgh, PA 15219
412-697-0110
Outpatient Vivitrol
Adult Men & Women, Adult Pregnant Women

**Renewal Treatment, Inc.**
700 Fifth Avenue, Pittsburgh, PA 15219
412-697-0880
Outpatient, Intensive Outpatient
Adult Men & Women

**Tadiso, Inc.**
1425 Beaver Avenue, Pittsburgh, PA 15233
412-322-8415
Outpatient, Methadone Maintenance
Adult Men & Women, Adult Pregnant Women
Three Rivers Youth
6117 Broad Street, Pittsburgh, PA 15206
412-441-5020
Outpatient, Intensive Outpatient
Adult Men & Women

TCV Community Services
70 S. 22nd Street, Pittsburgh, PA 15203
412-381-2100
Outpatient, Intensive Outpatient
Adult Men & Women

UPMC Western Behavioral Heath at Mon Yough
335 Shaw Avenue, McKeesport, PA 15132
412-675-8855
Outpatient, Intensive Outpatient
Adult Men & Women, Adolescents

UPMC-Western Psychiatric Hospital
Center for Psychiatric & Chemical Dependency Services (CPCDS)
3501 Forbes Avenue, Oxford Bldg., 9th Floor, Pittsburgh, PA 15213
412-246-5935
Outpatient, Intensive Outpatient, Ambulatory Withdrawal Management
Adult Men & Women

UPMC- Western Psychiatric Hospital
Narcotic Addiction Treatment Program (NATP)
225 Penn Avenue, Pittsburgh, PA 15221
412-864-5300
Outpatient, Intensive Outpatient, Methadone Maintenance
Adult Men & Women, Adult Pregnant Women

White Deer Run Cove Forge Williamsburg
202 Cove Forge Road, Williamsburg, PA 16693
814-832-2121
Partial Hospitalization
Adult Men & Women
**White Deer Run Cove Forge Pittsburgh**
2500 Jane Street, Pittsburgh, PA 15203
412-431-3363
Outpatient, Intensive Outpatient, Partial Hospitalization
Adult Men & Women

**White Deer Run Cove Forge Williamsport**
901 Westminster Drive, Williamsport, PA 17701
570-321-6127
Partial Hospitalization
Adult Men & Women
**Residential Services including Inpatient Withdrawal Management (Detox)**

Pennsylvania Licensed Clinical Substance Use Disorder (SUD) Treatment Services: Clinically Managed High-Intensity & Medium Intensity Residential Services

**Allegheny County Treatment Alternative Program for Offenders (Men)**
2410 Fifth Avenue, Pittsburgh, PA 15213
412-535-4343
Clinically Managed Residential Services
Adult Men

**Allegheny County Treatment Alternative Program for Offenders (Women)**
225 7th West Street, Homestead, PA 15120
412-535-4343
Clinically Managed Residential Services
Adult Women, Adult Pregnant Women

**Alpha House, Inc.**
435-437 Shady Avenue, Pittsburgh, PA 15206
412-363-4220
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women

**Cornell Abraxas I**
165 Abraxas Road, Marienville, PA 16239
814-927-6615
Clinically Managed Residential Services, Adolescents

**Ellen O’Brien Gaiser Addiction Center**
165 Old Plank Road, Butler, PA 16001
724-287-8205
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women
Familylinks, Inc. Allentown
843 Climax Street, Pittsburgh, PA 15210
412-924-0590
Clinically Managed Residential Services Women, Adult Pregnant Women

Gateway Rehabilitation Center Aliquippa
100 Moffett Run Road, Aliquippa, PA 15001
724-378-4461
Clinically Managed Residential Services and Medically Monitored Inpatient Withdrawal Management Men & Women, Adult Pregnant Women

Gateway Rehabilitation Center Mount Pleasant
508 South Church Street, Mount Pleasant, PA 15666
724-365-4020
Clinically Managed Residential Services
Adult Men and Women, Adult Pregnant Women

Gaudenzia Erie, Inc. Crossroads
414 West Fifth Avenue, Erie, PA 16507
814-459-4775
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women

Greenbriar Treatment Center Washington
800 Manor Drive, Washington, PA 15301
724-225-9700
Clinically Managed Residential Services and Medically Monitored Inpatient Withdrawal Management Adult Men & Women, Adult Pregnant Women

Greenbriar Treatment Center Waynesburg
350 Bonar Avenue, Waynesburg, PA 15370
724-993-4592
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women
Pyramid Healthcare, Inc. Duncansville
1894 Plank Road, Duncansville, PA 16635
888-694-9996
Clinically Managed Residential Services and Medically Monitored Inpatient Withdrawal Management Adult Men & Women, Adult Pregnant Women

Pyramid Healthcare, Inc. Gibsonia (Ridgeview)
4447 Gibsonia Road, Gibsonia, PA 15044
724-443-3220
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women

Pyramid Healthcare, Inc. Wilkinsburg
306 Penn Avenue, Wilkinsburg, PA 15221
412-241-5341
Clinically Managed Residential Services and Medically Monitored Inpatient Withdrawal Management
Adult Men & Women, Adult Pregnant Women

Resources for Human Development (RHD) CORE
1800 West Street, Homestead, PA 15120
412-368-8067
Clinically Managed Residential Services
Adult Men

Renewal Treatment, Inc.
704 Second Avenue, Pittsburgh, PA 15219
412-697-0106
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women

Salvation Army Harbor Light Center
865 West North Avenue, Pittsburgh, PA 15233
412-231-0500
Clinically Managed Residential Services
Adult Men
Sojourner House, Inc.
5460 Penn Avenue, Pittsburgh, PA 15206
412-441-7783
Clinically Managed Residential Services
Women & Women with children, Adult Pregnant Women

Summit Academy
839 Herman Road, Herman, PA 16039
724-282-1995
Clinically Managed Residential Services
Adolescents

White Deer Run Williamsburg
202 Cove Forge Road, Williamsburg, PA 16693
814-832-2121
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women

White Deer Run New Perspectives
3030 Chestnut Street, Lebanon, PA 17042
717-270-3900
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women

White Deer Run Allenwood
360 White Deer Run Road, Allenwood, PA 16693
570-538-2567
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women

White Deer Run Lancaster
35-55 N. West End Avenue, Lancaster, PA 17603
717-396-0650
Clinically Managed Residential Services
Adult Men & Women, Adult Pregnant Women

UPMC McKeesport Hospital
1500 Fifth Avenue, Pittsburgh, PA 15132
412-664-2000
Medically Managed Intensive Inpatient Services and Medically
Managed Intensive Inpatient Withdrawal Management
Adult Men & Women, Adult Pregnant Women

**UPMC Mercy Detox**
1400 Locust Street, Pittsburgh, PA 15219
412-232-4080
Medically Managed Intensive Inpatient Withdrawal Management
Men and Women, Adult Pregnant Women

**Recovery Housing**

A Recovery House is housing for individuals recovering from drug and alcohol addiction, which provides those individuals with a safe and supportive drug- and alcohol-free environment that may include peer support and other recovery support services.

**East End Cooperative Ministries**
6140 Broad Street, Pittsburgh, PA 15206
412-361-5549
Recovery House
Adult Men & Women

**Heuer House**
514 & 516 Monongahela Avenue, Glassport, PA 15045
412-678-7333
Recovery House
Adult Men & Women

**Halfway House/Clinically Managed Low-Intensity Residential Services**

Pennsylvania Licensed Clinical Substance Use Disorder (SUD) Treatment Services: Clinically Managed Low-Intensity Residential Services
Gateway Rehabilitation Center Moffett  
1215 7th Avenue, Suite 313, Beaver Falls, PA 15010  
724-846-6145  
Halfway House  
Adult Men

Gateway CeCe’s Place  
426 George Street, Braddock, PA 15104  
724-378-5250  
Halfway House  
Adult Women

Gaudenzia Erie, Inc. Community House  
521 West 7th Street, Erie, PA 16502  
814-459-5853  
Halfway House  
Adult Women & Women w/ Children, Adult Pregnant Women

Gaudenzia Erie, Inc. Daniel Snow House  
361 West 5th Street, Erie, PA 16507  
814-449-4775  
Halfway House  
Adult Men

Greenbriar Lighthouse for Men  
1820 Washington Road, Washington, PA 15301  
724-531-6930  
Halfway House  
Adult Men

Greenbriar Lighthouse for Women  
1633 Weirich Avenue, Washington, PA 15301  
724-222-4753  
Halfway House  
Adult Women

Highland House  
312 Highland Avenue, New Castle, PA 16103  
724-654-7760  
Halfway House  
Adult Men
PA Organization for Women in Early Recovery  P.O.W.E.R.
7445 Church Street, Pittsburgh, PA 15218
412-271-0500
Halfway House
Adult Women

Pyramid Healthcare, Inc. Pine Ridge
13505 S. Eagle Valley Road, Tyrone, PA 16686
814-684-1373
Halfway House
Adult Women

Pyramid Healthcare, Inc. Gratitude House
901 Sixth Avenue, Altoona, PA 16602
814-944-3035
Halfway House
Adult Men

Pyramid Healthcare, Inc. Tradition House
830 Sixth Avenue, Altoona, PA 16602
814-684-1373
Halfway House
Adult Women

Prevention & Student Assistance Program (SAP)
Prevention of drug and alcohol use and SAP services focused on adolescents

Allegheny Children’s Initiative
2304 Jane Street, Pittsburgh, PA 15203
412-431-8006
Student Assistance Program

Auberle
1101 Hartman Street, McKeesport, PA 15132
412-673-5800
Student Assistance Program
Chartiers Center
437 Railroad Street, Bridgeville, PA 15017
412-221-3302
Student Assistance Program

East End Cooperative Ministries
6140 Station Street, Pittsburgh, PA 15206
412-361-5549
Prevention Services

Familylinks, Inc.
250 Shady Avenue, Pittsburgh, PA 15206
412-924-0385
Prevention Services

Holy Family
8235 Ohio River Boulevard, Pittsburgh, PA 15202
412-766-9020
Student Assistance Program

Human Services Administration Organization (HSAO)
101 Bellevue Road, Pittsburgh, PA 15229
412-301-8220 (Case Management)
412-350-3952 (Act 53) Student Assistance Program

TCV Community Services
1800 West Street, Pittsburgh, PA 15120
412-464-4781
Prevention Services & Student Assistance Program

University of Pittsburgh – M.A.P.S
159 Trees Hall, Pittsburgh, PA 15261
412-648-7191
Prevention Services & Student Assistance Program

UPMC Western Behavioral Heath at Mon Yough
500 Walnut StreetMcKeesport, PA 15132
412-675-8530
Student Assistance Program
UPMC Western Behavioral Health – Addiction Medicine Services
Franklin Building, 4th Floor
1011 Bingham Street, Suite 450, Pittsburgh, PA 15203
412-235-5377
Prevention

UPMC Western Behavioral Health SAP
100 N. Bellefield Avenue, Bellefield Towers, 3rd floor
Pittsburgh, PA 15213
412-381-5563
Student Assistance Program

Intervention, Case/Care Management, and Recovery Support Services

Allegheny County Jail
950 Second Avenue, Pittsburgh, PA 15219
412-350-2000
Intervention Services

Community Care Behavioral Health
339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222
412-454-2146
Care Management

Central Outreach Resource & Referral
1860 Centre Avenue, Suite 4, Pittsburgh, PA 15219
412-471-9806
Intervention Services, Case Management

Holy Family Institute
8235 Ohio River Boulevard, Pittsburgh, PA 15202
412-766-9020
Intervention Services
Human Services Administration Organization (HSAO)
101 Bellevue Road, Pittsburgh, PA 15229
412-301-8220 (Case Management)
412-350-3952 (Act 53)
Case Management, IMPACT Program, Act 53

Onala Recovery Center
1625 West Carson Street, Pittsburgh, PA 15219
412-471-8797
Recovery Supports (group meetings & telephonic supports)

P.O.W.E.R.
907 West Street, 2nd Floor, Pittsburgh, PA 15221
412-243-7535
Intervention Services, Recovery Supports (mentoring, recovery planning)

Prevention Point
460 Melwood Avenue, Suite 205, Pittsburgh, PA 15213
412-247-3404
Intervention Services (overdose prevention resources)

Sojourner MOMS
5907 Penn Avenue, Suite 220, Pittsburgh, PA 15206
412-361-1213
Intervention Services

Tadiso, Inc.
1425 Beaver Avenue, Pittsburgh, PA 15233
412-322-8415
Recovery Supports (Certified Recovery Specialist)

The Children’s Institute
1405 Shady Avenue, Pittsburgh, PA 15217
412-420-2436
Case Management

Three Rivers Youth
6117 Broad Street, Pittsburgh, PA 15206
412-441-5020
Intervention Services
Travelers Aid
343 Boulevard of the Allies
Pittsburgh, PA 15222
412-281-5474
Recovery Supports (transportation assistance)

UPMC Western Behavioral Health at Mon Yough
335 Shaw Avenue
McKeesport, PA 15132
412-678-4805
Intervention Services
ADMINISTRATIVE CASE MANAGEMENT
If you are unsure of where to start or would like someone to guide you through the process, these providers are available for assistance.

CHILD/ADOLESCENT ONLY SERVICES

Allegheny Children’s Initiative
P: 412-431-8006
F: 412-431-8124

HSAO, Inc.
P: 412-884-4500
F: 412-885-3900

Pressley Ridge
P: 412-442-4438
F: 412-442-4420

ADULT AND CHILD/ADOLESCENT SERVICES

Chartiers Center
P: 412-221-3302
F: 412-257-2008

Mon Yough Community Services
P: 412-675-8226
F: 412-675-8484

FamilyLinks
P: 412-343-7166
F: 412-343-824

Staunton Clinic
P: 412-749-7330
F: 412-749-7765

Mercy Behavioral Health
P: 412-323-8036
F: 412-320-2376

Turtle Creek Valley
P: 412-351-0222
F: 412-351-0180

Milestone Centers
P: 412-731-9707 Ext 205
F: 412-731-2684

Wesley Family Services
P: 724-335-9883 Ext. 5517
F: 724-335-8299

Western Behavioral Health
P: 412-204-9042
F: 412-204-9134
MENTAL HEALTH SERVICES/PROVIDERS

If you know the services you are looking for but need to know where you can access them, contact one of the agencies below to schedule an appointment.

**Office-Based Services**

(Outpatient, Parent-Child Interaction Therapy, Partial Hospital Program)

**Allegheny Children’s Initiative**
www.pfq.org/allegheny-childrens-initiative-inc
2304 Jane Street, Pittsburgh, PA 14203
412-431-8006
Population served: children/adolescents
Service provided: behavioral health rehabilitation services for children and adolescents, family-based mental health services, service coordination, administrative service coordination, Parent Child Interaction Therapy, behavioral supports services

**Auberle**
www.auberle.org
1101 Hartman Street, McKeesport, PA 15132
412-673-5800
Population served: children/adolescents and adults
Services provided: outpatient therapy

**Center for Hearing and Deaf Services**
www.hdscenter.org
1945 Fifth Avenue, Pittsburgh, PA 15219
TTY 412-281-1375
Population served: individuals who are deaf or hard of hearing or have other communication needs
Services provided: interpreting services
**Chartiers Center**
www.chartierscenter.org
437 Railroad Street, Bridgeville, PA 15017
412-221-3302
Offices in: Bridgeville, South Hills communities
Population served: children/adolescents and adults
Services provided: outpatient therapy

**Children’s Hospital of Pittsburgh Family Care Connection Centers**
www.chp.edu
4401 Penn Avenue, Pittsburgh, PA 15224
412-692-5325
Offices in: Braddock, Penn Hills, Lawrenceville, Rankin, Mt. Oliver, Turtle Creek
Population served: infants, children, parents and families
Services provided: pre-and post-natal education, infant & toddler development, kindergarten readiness, child development screenings, adult and parenting support & education, fatherhood engagement, health & wellness programs, family development, strengths & resilience development, behavioral counseling, Parent-Child Interaction Therapy, dental pop-up clinic, family & community events, educational field trips

**Counseling and Wellness Center of Pittsburgh**
www.counselingwellnesspgh.com
830 Western Avenue
Pittsburgh, PA 15233
412-322-2129
Offices in: Monroeville, McCandless, Canonsburg, Greensburg
Population served: children / adolescents, adults, and families
Services provided: individual counseling, marriage counseling, premarital counseling, family therapy, herbalism, nutrition counseling, acupuncture, mindfulness, meditation instruction, art therapy, child therapy, group counseling, and a myriad of wellness workshops
Family Behavioral Resources
www.familybehavioralresources.com
Administrative-339 Old Haymaker Road, Suite 209
Monroeville PA 15146
724-850-8118
Offices in: Brentwood, McKeesport, North Hills
Population Served: children/adolescents, adults, families
Service Provided: autism: applied behavioral analysis, behavioral consultation & intervention, intensive behavioral health services, psychiatric services, outpatient, school-based mental health

Family Links
www.familylinks.org
401 N. Highland Avenue, Pittsburgh, PA 15206
1-866-583-6003
Offices in: Pittsburgh (East Liberty, Banksville, Shadyside)
Population served: children/adolescents, adults and families
Services provided: outpatient therapy, partial hospital program

Family Resources
www.familyresourcesofpa.org
1425 Forbes Avenue, Suite 500, Pittsburgh, PA 15219
412-363-1702
Population served: children/adolescents and families
Services provided: family-based mental health, individualized behavioral health services, joint planning team, parent-teen mediation, family unification, therapeutic preschool

Holy Family Institute
www.hfi-pgh.org
211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206
412-361-1083
Population served: children/adolescents, adults and families
Services provided: outpatient therapy, Parent-Child Interactional Therapy
Milestone Centers, Inc.
www.milestonepa.org
712 South Avenue, Wilkinsburg, PA 15221
412-243-3400
Offices in: Wilkinsburg, Monroeville
Population Served: children/adolescents, adults and families

Services provided: outpatient therapy, adult partial hospital program

PERSAD Center, Inc.
www.persadcenter.org
5301 Butler Street, Suite 100, Pittsburgh, PA 15201
412-441-9786, Toll-Free: 1-888-873-7723
Population served: gay, lesbian, bisexual, transgender persons and individuals with HIV/AIDS; adults and adolescents

Services provided: outpatient therapy

Pittsburgh Mercy
www.pittsburghmercy.org
1-877-MERCYBH (1-877-637-2924)

- North Side: East Commons
  412 East Commons, Pittsburgh, PA 15212
  412-323-4500

- North Side: Reedsdale
  1200 Reedsdale Street, Pittsburgh, PA 15233
  412-323-8026

- South Side
  330 S. Ninth Street, Pittsburgh, PA 15203
  412-488-4040

Population served: children/adolescents and adults

Services provided: outpatient therapy, child/adolescent and adult partial, adult psychiatric rehabilitation
Pressley Ridge
www.pressleyridge.org

- 530 Marshall Avenue, Pittsburgh, PA 15214
  412-321-6995
- 5500 Corporate Drive, Suite 400, Pittsburgh, PA 15237
  412-321-69955
- 2611 Stayton Street, Pittsburgh, PA 15212
  412-442-4468

Population served: children/adolescents and young adults up to 25-years-old

Services provided: outpatient therapy, child/adolescent partial hospital program

** Visit their website for the full list of services provided for transition age youth/young adults

Staunton Clinic, Heritage Valley-Sewickley Hospital
www.heritagevalley.org/pages/behavioral-health-facilties-staunton-clinic
111 Hazel Lane, Suite 300, Sewickley, PA 15143
412-749-7330
Offices in: Sewickley, McKees Rocks, Bellevue, Wexford
Population served: children/adolescents and adults

Services provided: outpatient therapy, adult partial hospital program

Turtle Creek Valley MH/MR, Inc.
www.tcv.net
723 Braddock Avenue, Braddock, PA 15104
Requests for services: 412-351-0222
Offices in: Braddock, Homestead, Turtle Creek, South Side
Population served: child/adolescent and adults

Services provided: outpatient therapy, adult partial hospital program
UPMC Western Behavioral at Mon Yough
www.mycs.org
Administration: 500 Walnut Street, 3rd Floor, McKeesport, PA 15132
412-675-MYCS (6927)
Population served: children/adolescents and adults
Services provided: outpatient therapy, adult partial hospital program, adult psychiatric rehabilitation

Wesley Family Services
https://wfspa.org/
221 Penn Avenue, Pittsburgh, PA 15221
412-342-2300 or 888-222-4200
Offices in: Greensburg, New Kensington, Monroeville, Tarentum, Pittsburgh, Washington, Wexford, Wilkinsburg
Population Served: children/adolescents, adults and families
Services provided: PCIT, OP, child partial, foster care, DAS

Western Psychiatric Hospital
www.upmc.com/locations/hospitals/western-psychiatric
3811 O’Hara Street, Pittsburgh, PA 15213
412-624-1000 or toll-free 1-877-624-41006
Population served: children/adolescents, adults and families
Services provided: outpatient therapy, child/adolescent and adult partial hospital program, adult psychiatric rehabilitation
COMMUNITY-BASED SERVICES
(SERVICE COORDINATION)

Allegheny Children’s Initiative
P: 412-431-8006
F: 412-431-8124

Mon Yough Community Services
P: 412-675-8226
F: 412-675-8484

Chartiers Center
P: 412-221-3302
F: 412-257-2008

Pressley Ridge
P: 412-442-4438
F: 412-442-4420

FamilyLinks
P: 412-343-7166
F: 412-343-8249

Staunton Clinic
P: 412-749-7330
F: 412-749-7765

HSAO, Inc.
P: 412-884-4500
F: 412-885-3900

Turtle Creek Valley
P: 412-351-0222
F: 412-351-0180

Mercy Behavioral Health
P: 412-323-8036
F: 412-320-2376

Wesley Family Services
P: 724-335-9883 Ext. 5517
F: 724-335-8299

Milestone Centers
P: 412-731-9707 Ext 205
F: 412-731-2684

Western Behavioral Health
P: 412-204-9042
F: 412-204-9134
ADDITIONAL COMMUNITY-BASED SERVICES
** REQUIRE SPECIALIZED REFERRALS **

Intensive Behavioral Health Services (IBHS), Family-Based Mental Health (FBMH), Community Treatment Team (CTT), Certified Peer Specialist (CPS), Enhanced Clinical Service Coordination (ECSC), Joint Planning Team (JPT), Justice Related Services (JRS), Mobile Mental Health, Mobile Transition Age Youth, Integrated Dual Disorder Treatment (IDDT), Dual Diagnosis Treatment Team (DDTT), Comprehensive Dialectical Behavior Therapy (CDBT), Student Assistance Program (SAP), Mobile Medication

Allegheny Children’s Initiative
www.pfq.org/allegheny-childrens-initiative-inc
2304 Jane Street, Pittsburgh, PA 15203
412-431-8006
Population served: children, adolescents and families

Services provided: family-based mental health, intensive behavioral health services, joint planning team, student assistance program

Allegheny Family Network
www.alleghenyfamilynetwork.org
425 North Craig Street, Pittsburgh, PA 15213
412-246-2030
Population served: Families

Services provided: community services, foster family support, joint planning team, support groups

Auberle
www.auberle.org
1101 Hartman Street, McKeesport, PA 15132
412-673-5800
Population served: children/adolescents and adults

Services provided: Student Assistance Program, Joint Planning Team
Chartiers Center
www.chartierscenter.org
437 Railroad Street, Bridgeville, PA 15017
412-221-3302
Offices in: Bridgeville, South Hills communities
Population served: adults
Services provided: mobile psychiatric rehabilitation, Certified Peer Specialist, Joint Planning Team, Student Assistance Program

Every Child, Inc.
www.everychildinc.org
1425 Forbes Avenue, 3rd floor, Pittsburgh, PA 15219
412-665-0600
Population served: children/adolescents and families
Services provided: Family Based Mental Health, Joint Planning Team

Family Links
www.familylinks.org
401 N. Highland Avenue, Pittsburgh, PA 15206
1-866-583-6003
Offices in: Pittsburgh (East Liberty, Banksville, Shadyside)
Population served: children/adolescents, adults
Services provided: Family-Based Mental Health, Student Assistance Program, Joint Planning Team

Family Resources
www.familyresourcesofpa.org
1425 Forbes Avenue, Suite 500, Pittsburgh, PA 15219
412-363-1702
Population served: children/adolescents and families
Services provided: Family-Based Mental Health, Individualized Behavioral Health Services, Joint Planning Team, Parent-Teen Mediation, family unification, therapeutic preschool
**Holy Family Institute**  
www.hfi-pgh.org  
211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206  
412-361-1083  
Population served: adults and families  
Services provided: Family-Focused Solution-Based, Student Assistance Program, Joint Planning Team

**Human Services Administration Organization (HSAO)**  
www.hsao.info  
2801 Custer Avenue, Pittsburgh, PA 15227  
412-884-45004  
Population served: children/adolescents and adults  
Services provided: joint planning team, Justice Related Services, Juvenile Justice Related Services, Student Assistance Program, RTF Group

**Merakey**  
www.merakey.org  
665 Rodi Road 2nd floor, Pittsburgh, PA 15235  
412-241-9020  
Offices in: Penn Hills, Downtown and McKeesport  
Population served: adults  
Services provided: residential/housing services, Community Treatment team, Dual Disorder Treatment Team, Comprehensive Dialectical Behavior Therapy Team, Joint Planning Team

**Pressley Ridge**  
www.pressleyridge.org  
530 Marshall Avenue, Pittsburgh, PA 15214  
412-321-6995  
Population served: children/adolescents and young adults up to 25 years old  
Services provided: Family-Based, Joint Planning Team
Resources for Human Development
www.rhd.org
810 River Avenue, Pittsburgh, PA 15212
412-652-9957
Population served: Adults age 18 years and older with mental illness, intellectual disabilities and/or substance abuse concerns
Services provided: forensic peer services, mobile psychiatric rehabilitation, Joint Planning Team

Staunton Clinic
https://www.heritagevalley.org/pages/behavioral-health-facilities-staunton-clinic
111 Hazel Lane Suite 300, Sewickley, PA 15143
412-749-7330
Population Served: Adults age 18 years and older with mental illness
Services provided: Comprehensive Dialectical Behavioral Therapy, Certified Peer Specialist

Turtle Creek Valley MH/MR, Inc.
www.tcv.net
723 Braddock Avenue, Braddock, PA 15104
Requests for services; 412-351-0222
Population served: child/adolescent and adults
Services provided: Student Assistance Program, Joint Planning Team, Enhanced Clinical Service Coordination

Wesley Family Services
https://wfspa.org/
221 Penn Avenue, Pittsburgh, PA 15221
412-342-2300 or 888-222-4200
Population Served: children/ adolescents, adults and families
Services provided: Family base, CSBBH, Joint Planning Team, Mobile Medication
Western Psychiatric Hospital
www.upmc.com/locations/hospitals/western-psychiatric
3811 O’Hara Street, Pittsburgh, PA 15213
412-624-1000 or toll-free 1-877-624-41006
Population served: children/adolescents, adults and families

Services provided: Student Assistance Program, Family-Base, Joint Planning Team, Mobile Medication, Community Treatment Team, Comprehensive Dialectical Behavioral Therapy

ADDITIONAL COMMUNITY-BASED SERVICES
** REQUIRE SPECIALIZED REFERRALS

**May require specialized referral as noted below
(drop-in centers, social rehabilitation/club houses, residential/housing services, supported employment, benefits counseling, etc.)

AHEDD
www.ahedd.org
Sarah Street, Suite 202, Pittsburgh, PA 15203
412-381-3313
Population served: adults 18 years and older with disabilities

Services provided: Social Security benefits counseling

Auberle
www.auberle.org
1101 Hartman Street, McKeesport, PA 15132
412-673-5800
Population served: youth aged 16-23 years that are transitioning out of the foster care system and are eligible for independent living services or are experiencing unstable housing.

Services provided: 412 Youth Zone
Bethlehem Haven (Miryam’s)
www.bethlehemhaven.org
Fifth Avenue Commons, 905 Watson Street, Pittsburgh, PA 15219
412-391-1348
Population served: Adult women age 18 years and older
Services provided: emergency shelter, transitional housing, mental health and wellness services

Center for Hearing and Deaf Services (HDS)
www.hdscenter.org
1945 Fifth Avenue, Pittsburgh, PA 15219
412-281-1375 (V/TTY) or 412-235-9518 (VP)
Population served: deaf and hard of hearing
Services provided: interpreter services

Chartiers Center
www.chartierscenter.org
437 Railroad Street, Bridgeville, PA 15017
412-221-3302
Offices in: Bridgeville, South Hills communities
Population served: adults 18 years and older
Services provided: residential/housing services

Chain of Hope Drop-In Center
www.milestonepa.org/how-we-serve/behavioral-health/chain-of-hope
611 South Avenue, Pittsburgh, PA 15221
412-247-5018
Hours: Monday - Saturday 9:00 a.m. – 5:00 p.m.
Population served: Adults 18 years and older
Services provided: drop-in services

Community Human Services Corporation
www.chscorp.org
2525 Liberty Avenue, Pittsburgh, PA 15222
412-246-1600
Population served: Adults and families
Services provided: residential/housing services
**Fayette Resources**
www.fayetteresources.org
100 North First Street, Elizabeth PA 15037
412-382-7191
Population served: Individuals with medical, psychological, learning and behavioral challenges
Services provided: residential/housing services

**Howard Levin Clubhouse**
(a program of Jewish Residential Services)
www.jrspgh.org
2621 Murray Avenue, Pittsburgh, PA 15217
412-422-1850
*Note: Participants must be referred by their mental health care provider.*
Population served: Adults 18 years and older
Services provided: clubhouse, psychiatric rehabilitation, social rehabilitation

**Jewish Family and Community Services**
www.jfcspgh.org
5743 Bartlett Street, Pittsburgh, PA 15217
412-422-7200
Population served: adults 18 years and older
Services provided: limited guardianship services (guardian of last resort)

**Keystone Community Mental Health Services**
www.khs.org
759 Crawford Road, Pittsburgh, PA 15237
1-888-377-6504
Population served: Adults 18 years and older
Services provided: residential/housing services
MHY Family Services (Mars Home for Youth)
www.mhyfamilyservices.org
521 Route 228, Mars, PA 16046
724-625-3141
Population Served: Children / Adolescents 9-17
Services provided: Diversion & Acute Stabilization, Residential Therapeutic Facility Program

Mercy Behavioral Health
www.pittsburghmercy.org
Administrative - 1200 Reedsdale Street, Pittsburgh, PA 15233
412-323-4598
Population Served: Children / Adolescents 7-14
Services provided: Diversion & Acute Stabilization

Maverick Drop-In
The Maverick Drop-In Center - NAMI Keystone Pennsylvania
namikeystonepa.org
310 Central City Plaza, New Kensington, PA 15068
724-334-2386
Population served: adults 18 years and older
Services provided: drop-in center

New Horizons Drop-In Center
www.peer-support.org
616 Lincoln Avenue, Pittsburgh, PA 15202
412-766-8060
Population served: adults 18 years and older
Services provided: drop-in center
**Free breakfast and lunch for members only

Olive Branch Drop-In Center
https://wfspa.org
335 4th Avenue, Tarentum, PA 15084
724-224-1600
Population served: adults 18 years and older
Services provided: drop-in center
**Passavant Memorial Homes**  
[www.passavant.org](http://www.passavant.org)  
100 Passavant Way, Pittsburgh, PA 15238  
412-820-1010  
Population served: Adults  
Services provided: limited supported housing

**Penn Avenue Place Clubhouse**  
[www.paclubhouse.org/PennAvenueClubhouse.php](http://www.paclubhouse.org/PennAvenueClubhouse.php)  
925 Penn Avenue, Floor 6, Pittsburgh, PA 15219  
412-338-2180  
*NOTE: Participants must be referred by their mental health care provider.*  
Population served: adults 18 years and older  
Services provided: clubhouse, psychiatric rehabilitation, social rehabilitation

**PEOPLES Oakland**  
[www.peoplesoakland.org](http://www.peoplesoakland.org)  
3433 Bates Street, Pittsburgh, PA 15213  
412-683-7140  
Population served: adult men and women 18 years and older  
Services provided: social rehabilitation

**PLEA Agency (Programs for Living, Education, and Advocacy)**  
[www.plea-agency.org](http://www.plea-agency.org)  
733 South Avenue, Wilkinsburg, PA 15221  
412-243-3464  
Population served: adults  
Services provided: social rehabilitation, respite services for parents of children with mental health needs
Residential Care Services, Inc.
www.residentialcare.org
2400 Ardmore Boulevard, Suite 601, Wilkinsburg, PA 15221
412-271-2990
Population served: Adults
Services provided: residential/housing programs, representative payee

Resources for Human Development
www.rhd.org
810 River Avenue, Pittsburgh, PA 15212
412-652-9957
Population served: Adults with mental illness, intellectual disabilities and/or substance abuse concerns
Services provided: residential/housing programs

Three Rivers Youth
www.threeriversyouth.org
6117 Broad Street, Pittsburgh PA, 15206
412-441-5020
Population served: children/adolescents and adults
Services provided: outpatient therapy, drop-in center for ages 18-21 years old

Transitional Services, Inc.
www.transitionalservices.org
806 West Street, Homestead, PA 15120
412-461-1322
Population served: adults/transition age youth
Services provided: residential/housing program

Turtle Creek Valley MH/MR
www.tcv.net
723 Braddock Avenue, Braddock, PA 15104
412-351-0222
201 East 18th Avenue, Homestead, PA 15120
412-461-3811 ext. 710
Population served: adults and children/adolescents
Services provided: social rehabilitation, outpatient therapy, partial hospitalization program, Supported Employment Services

**Wellsprings**

www.pittsburghmercy.org/behavioral-health/mental-health-rehabilitation-recovery-services  
903 Watson Street, Pittsburgh, PA 15219  
412-263-2545  
Population served: adults 18 years and older  
Services provided: drop-in

**Western Psychiatric Hospital (WPH of UPMC) Adult Education and Rehabilitation Program**

3501 Forbes Avenue, 6th Floor, Pittsburgh, PA 15213  
412-246-5854  
Population served: adults age 18 years and older  
Services provided: psychiatric rehabilitation, Certified Peer Specialist, social rehabilitation

**Note**: Participants must be referred by their mental health care provider.

**See website for full program information**
ADVOCACY & RECOVERY SERVICES

Allegheny County Coalition for Recovery (ACCR)
www.CoalitionforRecovery.org
One Smithfield Street, Third Floor, Pittsburgh, PA 15222
412-350-4166
Population served: Persons who are interested in promoting and using recovery principles and practices.
Services provided: increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives.

Allegheny Family Network
www.alleghenyfamilynetwork.org
425 N. Craig Street, Suite 300, Pittsburgh, PA 15213
412-246-0994
Population served: families of children with behavioral support needs
Services provided: family support education and advocacy through peer-to-peer support

Allegheny Healthchoices, Inc. Ombudsman
1-877-787-2424
Population Served: child/adolescent and adult recipients of Allegheny HealthChoices behavioral health services
Services provided: explanation of a person’s behavioral health rights, advocacy and support in the behavioral health complaint and grievance process

Autism Society of Pittsburgh
www.autismsocietypgh.org
4371 Northern Pike, Monroeville, PA 15146
412-856-7223
Population served: Individuals with Autism, their parents, families and professionals who work with them.
Services provided: information, referral and advocacy services
Consumer Action Response Team (CART)
www.namiswpa.org/content/cart/cart.php
105 Braunlich Dr. Suite 350, Pittsburgh, PA 15237
412-348-0061 or toll-free 1-888-264-7972
Population served: children/adolescents and adults

Services provided: records your feedback about any mental health or drug/alcohol services received and reports your concerns in writing to your provider

Director’s Action Line (DAL)
www.alleghenycounty.us/dhs/dal.aspx
Allegheny County Department of Human Services
One Smithfield Street, First Floor, Pittsburgh, PA 15222
1-800-862-6783 or DAL@alleghenycounty.us [email]
Population served: anyone with questions, concerns or feedback regarding human services provided in Allegheny County

Services provided: answers questions, addresses your concerns or forwards your complaints about services provided by the Allegheny County Department of Human Services or any its service providers

Disability Rights of Pennsylvania
www.drnpa.org
429 Fourth Avenue, Suite 701, Pittsburgh, PA 15219-1505
412-391-5225 [voice] or 1-800-692-7443
412-467-8940 [TDD] or 1-877-375-7139 [TTY]
drnpa-pgh@drnpa.org [email]
Population served: individuals with disabilities, families and organizations

Services provided: protects and advocates for rights of individuals with disabilities

Education Law Center - PA
www.elc-pa.org
429 Fourth Avenue, Suite 702, Pittsburgh, PA 15219
412-258-2120
Population served: children/adolescents, family members and their supports

Services provided: advocacy and support for access to a quality public education
National Alliance on Mental Illness (NAMI) Southwestern PA  
www.namikeystonepa.org  
105 Baunich Drive, McKnight Plaza, Suite 200, Pittsburgh, PA 15237  
412-366-3788 or 1-888-264-7972  
Population served: children/adolescents and adults, family members and their supports, and organizations  
Services provided: education, peer support groups, resources and system advocacy

Peal Center  
www.pealcenter.org  
1119 Penn Avenue, Suite 400, Pittsburgh, PA 15222  
412-281-4404 or 1-866-950-1040  
Population served: children/adolescents, family members and their supports  
Services provided: provides up-to-date information on disabilities and the special education process and parents’ rights. Parent advisors are available to assist with problem-solving strategies, by telephone, email, or in person by appointment

Peer Support and Advocacy Network (PSAN)  
www.peer-support.org  
960 Penn Avenue, Pittsburgh, PA 15222  
412-227-0402  
Population served: individuals with mental health needs and concerns  
Services provided: consumer-run organization offering peer support and advocacy for individuals with mental illness

Pennsylvania Health Law Project  
www.phlp.org  
415 East Ohio Street, Suite 325 Pittsburgh, PA 15212  
412-434-5779, 1-800-274-3258, TTY 1-866-236-6310  
Population served: any resident of Pennsylvania  
Services provided: free legal services for people having trouble getting or keeping healthcare coverage
MENTAL HEALTH SERVICE DESCRIPTIONS

**Brief Treatment:** Mobile Therapy or Behavioral Specialist Consulting up to 6 hours/week delivered in the same manner as Intensive Behavioral Health Services (IBHS).

**Certified Peer Specialist:** Certified Peer Specialists have lived experience with mental illness and are well on their way on their own path of recovery. Certified Peer Specialists help individuals understand their strengths and develop their goals. They also connect individuals to resources to help them reach their goals. They work with families and treatment providers to ensure that the individual being served receives consistent care.

**Clubhouses:** An adult day program that provides an opportunity for growth and recovery to those living with the effects of a moderate to severe mental health diagnosis. Helps participants acquire skills and social development in a community setting using a “work day” model. **Note:** Participants must be referred by their mental health care provider

**Community and Outreach Services:** Provides community and school outreach services to assist people in making full use of mental health services. Helps decrease the fear and stigma associated with mental illness and emotional disturbance. These services include outreach to persons who are homeless and may be on the street and without resources.

**Community Treatment Team (CTT):** A voluntary, primary, direct service which provides comprehensive and intensive outpatient mental health and addictions treatment in addition to rehabilitative and support services to persons with a serious and persistent mental illness and addiction problems. CTT services merge clinical, rehabilitative and support staff expertise within one service delivery team with minimal referral of consumers to other program entities for these interventions. CTT is designed for individuals who are not able
to benefit from traditional community-based mental health and drug and alcohol services.

**Note:** Participants must be referred by their mental health care provider

**Diversion and Acute Stabilization (DAS):** The Diversion and Acute Stabilization Unit is a temporary residential unit for children and adolescents which provides an alternative to inpatient hospitalization, can be used as a transition back into the community form inpatient, or as a step-down unit for Residential Treatment Facility. Its primary focus is to reduce acute symptomology, stabilize medication, avert inpatient hospitalization, and divert from long term RTF. It is staffed 24 hours a day, 7 days a week.

**Early Intervention Services:** Services and supports provided to infants and toddlers with developmental delays or disabilities, and children at-risk for developmental delays, and their families to maximize the child’s potential. Service planning and delivery occur in the child’s natural learning environment (home, childcare, park, etc.) and include the input and participation of the child's caregiver(s) to address each child’s unique developmental needs and each family’s concerns and priorities.

**Enhanced Clinical Service Coordination (ECSC):** Enhanced Clinical Service Coordination is a team-based approach that includes a therapist, nurse, certified peer specialist, and case manager assist the individual identify the services and supports they need to maintain or improve their independence to remain in the community and to advance identified recovery goals.

**Family-Based Mental Health (FBMH):** Provides intensive in-home services designed to prevent out-of-home placement. FBMH services include individual and family therapy, case management, crisis intervention, and family support as needed. FBMH services are provided by a team of two mental health workers. The family and the treatment team establish treatment goals. FBMHS are available 24 hours a day, 7 days a week, even on holidays, for scheduled appointments and crisis intervention.

**Note:** Participants must be referred by their mental health care provider
Inpatient Hospitalization: Provides short-term inpatient psychiatric services for people with acute illness with the goal of stabilizing symptoms so that clients can continue recovery at home and in the community. Individuals whose illness may pose a danger to themselves or others may be mandated for a psychiatric evaluation and, if necessary, treatment.

Intensive Behavioral Health Services (IBHS): Individualized strengths-based mental health services delivered in non-traditional community services, such as home and school to promote a child’s receiving of services in the least restrictive setting possible.
Note: Participants must be referred by their mental health care provider

Joint Planning Team (JPT): A strength-based, family-driven program that utilizes a team-based approach. A Family Support, Youth Support, and a Facilitator will work with a family to utilize all of the necessary supports and services in and throughout their community.

Justice Related Services: Offers an array of supports designed to work with the Allegheny County Jail, District Courts, behavioral health and other community service providers, to assist persons with mental illness and/or co-occurring mental illness and substance use disorder who encounter the criminal justice system. Justice Related Services is comprised of county and state support services, diversion services, Mental Health Court, Drug Court and DUI Court.

Mobile Medications: The target population for this service is persons being prescribed a psychiatric medication, alone or in conjunction with an injectable psychiatric medication, by an outpatient mental health provider. The expected length of treatment with the Mobile Medication Team is three to six months with a goal of providing community-based medication education and assistance with adhering to a medication regime in order to foster independence with medication management.
Note: Participants must be referred by their mental health care provider
Mobile Transition Age Youth Treatment Team (MTAY): A voluntary and comprehensive service for transition aged youth ages 18-26 which provides outpatient treatment along with rehabilitative and support services within one service delivery team. MTAY is designed for those young adults transitioning out of the CYF and Juvenile Justice systems. 

**Note:** Participants must be referred by their mental health care provider.

Multi-systemic Therapy (MST): This is a multi-faceted, short-term, home and community-based intervention for families of youth with severe psychosocial and behavioral problems.

Outpatient Treatment Services: Community-based treatment interventions are usually delivered in a clinic setting. Services include individual, group, family, and play therapies, as well as medication management.

Parent Child Interaction Therapy: Community-based service for parents and their young children ages 2.5 to 7 years old who have disruptive or oppositional behaviors. Services occur in a specially designed playroom that allows the therapist to watch the parent and child play through a one-way mirror. The therapist gives direction or “coaching” through an earpiece that the parent wears during the session. Live coaching helps the parent discover what they are doing well and helps them to learn how to use behavior management and discipline techniques in everyday life.

Partial Hospital Program: Mental health treatment intervention delivered in a site-based clinic or school setting, to assist an individual in transitioning from inpatient treatment or for prevention of psychiatric hospitalization. Provides individual and group therapy, family therapy, psychiatric services which may include the use of medication. 

**Note:** Participants must be referred by their mental health care provider.
Psychiatric and Social Rehabilitation Services: Services can be site-based, clubhouse or mobile. Individual must have a MH diagnosis that interferes with at least one domain: educational, social, vocational, self-maintenance or relative to the person’s ethnic/cultural environment. Services are collaborative, person directed and individualized. The focus is to develop skills and access resources needed to increase their capacity to be successful and satisfied in the living, working, learning, and social environments of their choice.

Residential Services: Residential programs designed to help adults and children in recovery. Services vary from 24-hour intensive programs to individually tailored housing supports and services in a variety of settings such as community residential rehabilitation facilities (CRRs), supported housing, comprehensive mental health personal care home, long-term structured residence (LTSR), and host homes.

Note: Participants must be referred by their mental health care provider

Service Coordination (formerly known as Case Management): If an individual is experiencing more significant serious emotional disturbances that interfere with their ability to function at home and they need to receive treatment from two or more mental health providers or publicly funded systems (such Education, Child Welfare or Juvenile Justice), a blended service coordinator would assist the individual or child/family in coordinating these services. A blended service coordinator will also serve as a link and advocate between multiple systems to ensure the person gets the services that they need. Service is community based and works with individuals to assess, plan and link to resources to meet basic needs.

**If individual does not meet eligibility criteria and could benefit from service, a waiver can be discussed with county monitors.**