

Crisis Intervention/Intimate Partner Violence

Nathan Newman, LCSW
Cora Dietrich Koller, JD

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Nathan completed his BS and MSW at the University of Pittsburgh. He has over 20 years of experience in the mental health field. He worked in various roles at Western Psychiatric Hospital (WPH) of University of Pittsburgh Medical Center (UPMC) including; milieu therapist, clinical educator, and research therapist. He was the recipient of multiple awards during his employment at WPH including; ACES (Award for the Commitment to Excellence in Service) and Trainer of the Year (x2). He has developed a particular interest in delivering dignified care to agitated consumers in the behavioral health and medical settings. Nathan is currently the Program Manager of Behavioral Health Services at UPMC McKeesport where he helps to oversee the management of acutely ill inpatients. He has recently become tasked with developing and overseeing the hospital's response in the management of agitated patients in the medical setting at UPMC McKeesport and UPMC East.

Cora Dietrich Koller, JD

Medical Advocate
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Cora Dietrich Koller is the Medical Advocate for Crisis Center North. She develops and provides pre-professional, new-hire orientation, in-service training and continuing education programs for health care professionals about relationship health and domestic violence/interpersonal violence across the lifespan. Participants learn to recognize, respond to and refer patients and others who are in need of free support services for victims. Ms. Koller works with the domestic violence task forces at 3 local hospitals to develop, monitor and revise hospital policies and procedures regarding domestic violence/interpersonal violence. As a member of the Crisis Center North's Advocacy team, Ms. Koller responds to emergency calls from victims, law enforcement officers, hospital staff, community-based health care providers and community members.

Ms. Koller taught at the Pittsburgh Technical College, La Roche College and the University of Pittsburgh's School of Social Work for over 20 years. Course titles included Psychology 101, Sociology 101, Victims of Abuse and Neglect, Constitutional Law, Ethics, and Child and Family Advocacy.

Ms. Koller has also provided support services and parent education for birth, foster and adoptive parents of dependent children in Allegheny County, Pennsylvania. She managed a family support center that served 75 at risk families and provided 3 family weekend camping experiences for them. She served as a foster care/adoption caseworker and as the administrative officer for Allegheny County Children and Youth Services. Ms. Koller holds a bachelor's degree in Sociology from the University of Virginia and a Degree of Juris Doctor from Duquesne University School of Law.