Child Welfare Education for Baccalaureates (CWEB)

Expense Reimbursement Guide for CWEB Students 2020-2021

Child Welfare Education and Research Programs (CWERP)
School of Social Work, University of Pittsburgh

The Child Welfare Education and Research Programs are a collaborative effort of the University of Pittsburgh, School of Social Work and its partner schools, the Pennsylvania Department of Human Services, and the Pennsylvania Children and Youth Administrators
Expense Reimbursement Guide

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Remember Your Important CWEB Contacts

<table>
<thead>
<tr>
<th>School Questions</th>
<th>Rachel Winters</th>
<th><a href="mailto:rrw14@pitt.edu">rrw14@pitt.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Reimbursement Questions</td>
<td>Joe DiPasqua</td>
<td><a href="mailto:jfd28@pitt.edu">jfd28@pitt.edu</a></td>
</tr>
<tr>
<td>Internship Questions</td>
<td>Laura Borish</td>
<td><a href="mailto:lbb14@pitt.edu">lbb14@pitt.edu</a></td>
</tr>
<tr>
<td>Overall Program Operations</td>
<td>Dr. Helen Cahalane</td>
<td><a href="mailto:hcupgh@pitt.edu">hcupgh@pitt.edu</a></td>
</tr>
</tbody>
</table>
Introduction

Welcome to the CWEB expense system, all of which is online.

You must enter your expenses online at www.cwerp.pitt.edu (the same portal you already use to enter your Student Information). You will digitally sign a signature sheet and then email it with original receipts and other supporting documents to cwerp@pitt.edu

TIPS: Before Completing Your Expense Report Online

✔ Read this entire Expense Reimbursement Guide!!!
✔ Download and read the Expense Report PowerPoint presentation on the CWERP website
✔ Consultations are available for those having technical difficulties by contacting Joe DiPaqua at jfd28@pitt.edu

Prerequisites

To access the Online Expense Report, you will need to have provided the following:

a) Course and internship information for the semesters you are in the CWEB program in the Child Welfare Education and Research Programs (CWERP) Student Information System (SIS) at www.cwerp.pitt.edu.
b) Current or previous Child Welfare Course Information

c) Permission to Release Student Information form (FERPA) (except for Pitt students)
d) CWEB Contract (completed online through DocuSign)

TIP: Completing Your CWEB Information

✔ This includes entering ‘No courses’ for any semester in which you do not have classes or internship.
General Requirements

1. **CWEB funds run from July 1st to June 30th each year.** Submissions for expenses from a previous fiscal year cannot be honored in a new fiscal year once the prior year's funds have been closed out. If a book expense was incurred BEFORE you came into the CWEB program, please contact Rachel Winters for approval.

2. It takes **at least six weeks** to completely process reimbursements, from the time we authorize your reimbursement request until you receive a check from the University of Pittsburgh. (Reimbursement checks are processed and issued by the University, not directly by the CWEB Program.)

   Processing takes longer around Thanksgiving, winter break holidays, the fiscal year end (June 30) and other times when all university offices are closed.

   **Please wait at least 6 weeks after submission (or resubmission of corrections) to inquire about the progress of your book reimbursement.**

3. Incorrectly completed expense reports or issues with supporting documentation will require correction and resubmission.

4. When submitting Expense Reports, only record book expenses for which you have receipts.

5. When you have completed the online portion of the process, email the **signed** signature page together with your original receipts.

   a) Include **all relevant original** receipts.
   b) If the receipts are not a full sheet of paper, please tape them to one side of an 8½” by 11” sheet of plain white paper (so that they can be scanned)
   c) Remember to keep a copy of your receipts for your own records.
Expense Report Statuses

1. Expired Expense Reports
   a) If, after 60 days, a student has not submitted supporting documentation for their expense report, they will receive an email from CWERP.
   b) At that time a student will have 15 days to send in all supporting documentation for an Expense Report.
   c) After 15 days, if documentation is not received or the student has not contacted CWERP, the Expense report status will be changed to “Expired.”
   d) If an expense report has expired, the student will have to create a new Expense Report to be reimbursed for those expenses.

2. Expense Reports and the End of the Fiscal Year
   a) Any expense reports still in created status or without supporting documentation will expire at the end of the fiscal year (June 30th).
   b) This includes Expense Reports created on or prior to June 30th in the fiscal year.
   c) Expense reports for the prior fiscal year submitted after the start of the new fiscal year will not be accepted or reimbursed.

3. Rejected Expense Reports
   a) An Expense Report will be rejected when submitted expenses are not allowable under program policy
Logging In to CWERP STUDENT INFORMATION SYSTEM (SIS)

Go to www.cwerp.pitt.edu
Enter your CWERP ID or Username and password (created at time of application)

If you need or have forgotten your password, click here to have it emailed to you.

NOTICE: If you never changed your password from your original CWERP assigned password, a new password was assigned to you on November 3rd. To obtain your new password click the link above.
Also please note that effective immediately, passwords are case-sensitive.
The username and/or password you entered is incorrect. Please try again.
Do not use the back button on your browser. You will be timed out of the system after 60 minutes of inactivity.

If your log-in attempt is unsuccessful, you will receive the above message in red. Try entering your information again. If you have forgotten your password, you can click the highlighted link to receive your password by email.

TIP!
When navigating between Online Expense Report pages DO NOT use the back button on your browser. Instead, use the “Back” and “Next” buttons located at the bottom of each page.
Accessing the Expense Report

Once you have successfully logged into the site, you will reach this Welcome Screen. From here, click on the Expense Report button, highlighted above.

Read all the instructions on the screen and click “Next”. 
Creating a New Expense Report

Expenses Report Menu
Expense Reimbursement Guide

- Create new Expense Report or update/delete an unsubmitted Expense Report
- Update a 'Needs Revisions' Expense Report
- View Expense Report history and status

Click on "Create New Expense Report" and then "Next".

At this screen, verify that all your contact information is correct. If the information is not correct, click the appropriate update button. When you are ready to proceed, click "Next".
Book Expenses

1. $100 is allocated towards books for your Child Welfare course. Students must purchase books and supplies directly and submit an Expense Report; funds cannot be disbursed ahead of time.

2. If you do not use all of your $100 book allowance, you may use the remaining funds to purchase another child welfare-related book.

3. Keep in mind that anything over $100 cannot be reimbursed. You will be able to see your balance as you enter your expenses.

4. If you rent a book and wish to purchase it at the end of the rental period, you may do so as long as the total price (initial rental plus buyout) does not exceed the book’s cover price. CWEB will reimburse you up to the amount of the original purchase price.

**EXAMPLE**

You rented a textbook book for $65 and the original purchase price is $100. At the end of the rental period you may submit for the remaining $35 of the original price should you choose to convert your rental into a purchase.

a) Receipts or other documents must show:
   a. Vendor name
   b. Date of purchase (not the shipping date)
   c. Amount
   d. How you paid for the item
      Examples: Cash, credit card, check, money order.
   e. Proof that payment has been made
      Examples:
      i. For checks, proof that check was cashed (copy of both sides of your cashed check or a bank statement)
      ii. NOT a packing slip, which usually does not show amount or proof of payment
   f. Itemized description of items purchased
   g. If ordering in someone else’s name or using someone else’s credit card, please indicate their relationship to you.
TIPS!

✓ Do not use a highlighter on your receipts – it often dissolves the ink, making the receipt illegible and therefore not reimbursable.

✓ Do not cover the printed part of the receipt with tape (e.g. tape around the edges of the receipt). Tape also dissolves the ink and we will not be able to reimburse you!

✓ If submitting credit card or bank statements, you MUST black out the account number.

Enter book/supply expenses on the day incurred. Enter the Expense Date, Vendor (Amazon, Wal-Mart, etc.), Description (books) and Amount. If there is more than one vendor for a particular day, enter all vendor names (e.g. Amazon/Wal-Mart). Once you have finished entering your expense YOU MUST CLICK “ADD” to save the entered information. When you have finished entering your book/supply expenses click “Next”.
Glossary of Book/Supply Expense Terms

**Allowed Expense** - amount of your book allowance.

**Submitted Expense** - expenses previously submitted, approved and processed by CWERP.

**Pending Expense** - expenses that have been submitted but are pending CWERP approval.

**Remaining Balance** - amount of your book allowance left after subtracting both pending and submitting expenses from allowed expense.

Review Page

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**CWEB Expense Reimbursement**

**Expense Reimbursement Guide**

Student Name: Weber, Bob C.  
Address: 888 Test Circle  
Test, PA 11111-11111

<table>
<thead>
<tr>
<th>Expense Date</th>
<th>Vendor</th>
<th>Description</th>
<th>Amount $</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select</td>
<td>7/30/2016</td>
<td>Amazon</td>
<td>Child Welfare Book</td>
</tr>
</tbody>
</table>

**Total Book Expense:** $78.57

**Expense Summary**

<table>
<thead>
<tr>
<th>Books</th>
<th>$78.57</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Expense:</strong></td>
<td>$78.57</td>
</tr>
</tbody>
</table>
At this screen, please carefully review all the currently entered Expense Report information. You can make revisions by using the “Back” button. Use the “Select” button to edit a corresponding expense line. After clicking “Select” you will be taken to the appropriate Expense Report entry screen where you will be able to make changes.

If your Expense Report is correct or you have made necessary changes click “Next”.

Submission

CWEB Expense Reimbursement

After printing use SUBMIT button to finish processing expenses.

Student Name: Weber, Bob C.
Address: 888 Test Circle
          Test, PA 11111-11111

Expense ID: 3033
CWERP ID: 22222

<table>
<thead>
<tr>
<th>Expense Date</th>
<th>Expense Category</th>
<th>Expense Description</th>
<th>Expense Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/30/2016</td>
<td>Book</td>
<td>Vendor: Amazon, Description: Child Welfare Book</td>
<td>$78.57</td>
</tr>
</tbody>
</table>

Expense Summary

Books $78.57

Total Expense: $78.57

I attest that expenses listed here are valid and conform to the provisions established in the Travel and Business Expense Policy and expenses have not been paid through a Business Travel Request, Disbursement Request, Travel Advance or outside organization.

______________________________
Student Signature
IMPORTANT!

✓ **Check** that your expense report totals are correct one last time.

✓ **You must next** click “Print” to print a copy of your CWEB Expense Reimbursement. This print out MUST be signed and sent to CWEB with all necessary supporting documentation.

✓ **After you have printed the page**, click “Submit” to complete the online reimbursement process.

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**Child Welfare Education for Baccalaureates**

*Expense Reimbursement Guide*

Expense Report # 51483 has been successfully submitted.

This screen confirms that your expense report has been successfully submitted to cwerp@pitt.edu. Please record your Expense Report number for future reference.

Next, sign the printed Expense Report and email to CWEB with all the necessary supporting documentation.

Soon after you have mailed in your Expense Report and supporting documentation, you will receive an email directing you to the University of Pittsburgh’s Concur website. There, you will log-in using the credentials you use to view your online pay statements. If you have not set up those credentials yet, please follow the instructions below.
Once you have logged into Concur you will be able to approve your book expense by following the onscreen instructions. Once you have approved your expenses, the reimbursement process will be complete.

**Setting Up and Logging into Concur**

1.) Navigate to the University’s Find People website, [https://find.pitt.edu/](https://find.pitt.edu/). From there, type your name into the search bar.

![Find People website](image)

2.) Your username will be your email address. For example: cli4@pitt.edu

Username: cli4

3.) To get your initial password you must call the Technology Help Desk at (412) 624-4357. You will be required to fax (412-383-7000) or email (helpdesk@pitt.edu) two forms of identification to obtain your password. One of the forms of identification **must** be a photo ID. Valid forms of ID include: passport, driver’s license, voter registration cards, birth certificates, and social security card.

4.) Enter your University of Pittsburgh username and password at the University portal, my.pitt.edu. Enter your username and password and click “Submit.”
5.) Click on “Concur Travel & Expenses” located under “Most Popular” in the middle of the screen.

6.) One logged in, click profile in the top right corner of the screen

7.) Click profile settings
8.) Click request delegates under the “Request Settings” heading on the left side of the screen

<table>
<thead>
<tr>
<th>Your Information</th>
<th>Profile Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Information</td>
<td>Select one of the following to customize your user profile.</td>
</tr>
<tr>
<td>Company Information</td>
<td><strong>Personal Information</strong></td>
</tr>
<tr>
<td>Contact Information</td>
<td>Your home address and emergency contact information.</td>
</tr>
<tr>
<td>Email Addresses</td>
<td><strong>Company Information</strong></td>
</tr>
<tr>
<td>Emergency Contact</td>
<td>Your company name and business address or your remote location address.</td>
</tr>
<tr>
<td>Credit Cards</td>
<td><strong>Credit Card Information</strong></td>
</tr>
<tr>
<td></td>
<td>You can store your credit card information here so you don’t have to re-enter it</td>
</tr>
<tr>
<td></td>
<td>each time you purchase an item or service.</td>
</tr>
<tr>
<td>Travel Settings</td>
<td><strong>Travel Profile Options</strong></td>
</tr>
<tr>
<td>Travel Preferences</td>
<td>Carrier, Hotel, Rental Car and other travel-related preferences.</td>
</tr>
<tr>
<td>International Travel</td>
<td><strong>Request Preferences</strong></td>
</tr>
<tr>
<td>Frequent-Traveler Programs</td>
<td>Select the options that define when you receive email notifications.</td>
</tr>
<tr>
<td></td>
<td>Prompts are pages that appear when you select a certain action, such as Submit</td>
</tr>
<tr>
<td></td>
<td>or Print.</td>
</tr>
<tr>
<td>Request Setting</td>
<td><strong>Company Car</strong></td>
</tr>
<tr>
<td>Request Information</td>
<td><strong>Concur Mobile Registration</strong></td>
</tr>
<tr>
<td>Request Delegates</td>
<td>Set up access to Concur on your mobile device.</td>
</tr>
<tr>
<td>Request Preferences</td>
<td></td>
</tr>
<tr>
<td>Request Approvers</td>
<td></td>
</tr>
<tr>
<td>Favorite Attendees</td>
<td></td>
</tr>
</tbody>
</table>
9.) Click “Add”

10.) Enter Joe DiPasqua’s email, jfd28@pitt.edu, in the search bar and click “Add”

11.) Once Joe has been added as a delegate, make sure the selections below are checked.

11.) One all selections have been added click “Save”

- Enter course/field Info
- Complete online expense process
- Email receipts & signed signature page
- Wait at least 6 weeks

CWEB Online Expense Guide 2020-2021 (08/16/20)