Description of Agency and Department
East End Cooperative Ministry (EECM) was founded in 1970 as a collective response to changes in the community, born when the leaders of 18 local faith communities recognized that the troubles of the community were too great for any one of them to address alone. Starting with interracial breakfasts for Peabody High School students, EECM’s services have expanded as the needs of the community have dictated.

EECM provides men, women, children, and families who are in poverty, homeless, or on the verge of homelessness with access to groceries, hot meals, a warm bed, employment training, educational opportunities, behavioral health interventions, addiction support sessions, and case managers to provide emotional, cultural, social, and behavioral support. Additionally, EECM serves our at-risk children and youth with intensive programming to show our most vulnerable children that they have the potential for a fulfilling life beyond violence, addiction, crime, and an early death. EECM programs are unified and client-centered, focused on serving a complex and dynamic community. We are transitioning to a whole-family, whole-individual case management model, where our programs’ new proximity to one another allows our clients easier access to all of EECM’s services.

EECM’s I.M.P.A.C.T.S. program (Individuals Making Progress and Change Towards Self-Sufficiency) encompasses all of EECM’s services designed to help individuals move toward self-sufficiency, including educational, employment, and residential programs. EECM’s case managers and volunteers help individuals break the cycle of addiction, poverty and homelessness by giving them access to the resources they need to achieve their goals. Education and Employment (E&E) is a facet of the I.M.P.A.C.T.S. program at EECM.

Currently, our E&E programs fall into two main categories: the 13-week work therapy program and individual tutoring and job coaching. These opportunities are available for adults in the community with barriers to employment. Some barriers we frequently see among our clients include: homelessness, addiction, poverty and recent incarceration. Our classes focus on obtaining on-the-job training experience in Environmental Services, Office Administration, or Food Service, as well as soft skills training in communication, employability, anger management, and conflict resolution. Participants also receive support in developing basic computer skills, writing resumes, and mock interview practice. For both aspects of our program we focus on developing relationships with local employers and bringing outside opportunities in to create a supportive environment and opportunities for our clients.
Brief Internship Description
The MSW student would be responsible for case management and job coaching as well as ongoing programmatic support in the Education & Employment Program throughout the semester, which may include scheduling, creating reports, data entry, community outreach, and site visits. Direct practice responsibilities could include case management, one-to-one job coaching and tutoring, teaching, performing intakes and administering adult education assessments. Depending on student skills and interests the intern may help to develop and teach a course in financial literacy or other skills related to self-sufficiency. In addition, there may be opportunities to facilitate art therapy or other holistic activities to encourage clients’ re-identification with the working world.

The I.M.P.A.C.T.S. program utilizes motivational interviewing skills with clients. Our trauma-informed care model makes up the foundation of both the program and reflects the agency’s broad emphasis on providing services in the spirit of compassion. The MSW student would receive training and be expected to practice both trauma-informed care and motivational interviewing techniques in all client interactions.
I.M.P.A.C.T.S. Program (Individuals Making Progress and Change Towards Self-sufficiency)

Description Department
EECM’s I.M.P.A.C.T.S. Program (Individuals Making Progress and Change Towards Self-sufficiency) encompasses all of EECM’s services designed to help individuals move toward self-sufficiency, including educational, employment, and residential programs. EECM’s case managers and volunteers help individuals break the cycle of addiction, poverty and homelessness by giving them access to the resources they need to achieve their goals. Education and Employment (E&E) is a facet of the I.M.P.A.C.T.S. program at EECM.

The IMPACTS Housing programs provides complex resource coordination for adults and families. Areas addressed include but are not limited to: Mental health, addiction, enhanced life skills training, housing support, education and employment and family reunification.

Responsibilities and Duties
The responsibilities for which the student may be responsible include but are not limited to:
1. Complete intakes as assess basic strengths and needs in the areas of housing stability, food stability, mental health and addiction issues, access and procurement of public benefits.
2. Develop and implement care plans based on the assessments and clients stated goals making appropriate linkage.
3. Collaborate with agencies to ensure and enhance continuity of care.
4. Enter client data and outcomes information into case management system.
5. Design and develop programming which enhances clients social and emotional skills.

Minimum Qualifications/ Position Requirements
EECM’s clientele are complex and present with numerous strengths as well as challenges. Therefore, EECM prefers students meet with following:
1. MSW student first or second year. Responsibilities at EECM will vary based on student experience and education level.
2. Commitment to agency mission and values.
3. Ability to work with people from various backgrounds.
4. Prior knowledge of and experience with mental health, addiction and homelessness preferred but no required.
5. PA Acts 33 and 34 Clearances. FBI Criminal Record Check are required if working in the family program.